AT&T BUSINESS INTERNET SERVICES

Get Worldwide, Business-Class Access to the Internet and E-Mail-with Pricing and Billing that Make Business Sense

More and more growing businesses like yours want global reach, an Internet presence and electronic business capabilities to compete in a global market. Whether you're on the road or in the office, AT&T Business Internet Services gives you a one-stop source for Internet access, with network reliability, easy installation and use, flexible billing options, security features and world-class customer support.

Easy Internet Access and Installation... Along with Software Enhancements to Keep You Up-to-Date

Designed for your ease of use, AT&T Business Internet Services provides 1,350 POPs (points-of-presence) in 53 countries around the world—all accessed through high-speed local connections.

Getting everyone in your company online is easy, too, with our Setup Wizard. You'll also receive an Internet access kit featuring an industry-leading Web browser to enhance navigation and e-mail access. And you can easily download the most recent software and files, including enhancements to the dialer program, local-dial access numbers and modem lists.

World-Class Customer Care and Service Integration

AT&T Business Internet Services gives you business-class Internet service with the AT&T name you know and trust. We constantly monitor our network to ensure optimum reliability. In fact, AT&T was the first Internet Service Provider to publish network performance ratings. To help protect your investment and help enhance your growth, AT&T Business Internet Services has been designed to integrate, now and in the future, with other AT&T business services such as virtual private network, dedicated access and Web hosting.

Plus, we offer these standard features:

- 24x7 technical support
- Multiple price plans to accommodate your usage patterns
- Local-dial reliable access to virtually all of the U.S.
- E-mail autoforwarding to accommodate travel schedules
- Online service support at www.attbusiness.net/hlpctr/index.html





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Two Convenient Payment Options for Added Accountability

Choose from:

Credit Card Payment: Set up a personal account and use major credit cards for immediate Internet access.

Corporate Invoice Payment: With five or more users, you can establish a standard billing agreement and get a single monthly invoice covering all user IDs.

Add Flexibility, Functionality and Greater Reach with These Business-Class Options

- 800-number access if local dial isn't available
- International roaming, using in-country access POPs
- Mailbox options to meet your specific business's needs
- Optional Fencing arrangement for corporate users who want to restrict access to certain sites only
- Vanity Domain Name Service for e-mail addressing—to enhance your company's image
- Customer-Defined Default Home Page—allows you to choose your default home page

Maximum Performance and Service on the Network Engineered for Reliability

AT&T's commitment to network availability, reliability and security sets the standard among ISPs. Our Internet service outperformed other ISPs in tests conducted by independent research firms and topped competitive rankings by trade publications.

In a recent study comparing 13 national ISPs, Inverse Network Technology, Inc. awarded our Internet service an A or A+ in key categories, including peak-hour call success rate, 24-hour call success rate, business-hour call success rate, login time, Web throughput and number of total Web failures/time-outs. Our service has also been named the top ISP by *PC World Magazine*, July 1999.

Success like this is made possible by the AT&T global network, engineered to provide business-class service and secure transport for your business information. To help ensure reliability, high levels of redundancy are built-in, including duplication of key network components like control centers and transmission links. AT&T Business Internet Services gives you a robust way to forge newer, more innovative business solutions—now and in the future

- Flexible billing options
- World-class network reliability
- There when you need it—24x7 technical support

For more information, contact your AT&T Account Representative or AT&T Alliance Program Agent, or call us at 1 800 288-3199. Visit our Web site at www.att.com/ipservices/