

International  
Capabilities

National  
Presence



Annual Report 1998

Financial  
Strength

**Building A Profitable  
Growth Machine**

Data  
Solutions

Bundled  
Services

# About GTE

With 1998 revenues of more than \$25 billion, GTE is a leading telecommunications provider with one of the industry's broadest arrays of products and services. In the United States, GTE provides local service in 28 states and wireless service in 17 states, as well as nationwide long-distance and internetworking services ranging from dial-up Internet access for residential and small-business consumers to Web-based applications for *Fortune* 500 companies. Outside the United States, the company serves customers on five continents. GTE is also a leader in government and defense communications systems and equipment, directories and telecommunications-based information services, and aircraft-passenger telecommunications.

## Consolidated Financial Highlights

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	1998	1997	% change
Revenues and Sales	\$25,473	\$23,260	9.5
Operating Income Before Special Charges <sup>(a)</sup>	6,091	5,611	8.6
Income Before Special and Extraordinary Charges <sup>(a)</sup>	2,974	2,794	6.4
Diluted Earnings per Common Share:			
Income from Core Operations <sup>(b)</sup>	3.49	3.16	10.4
Income Before Special and Extraordinary Charges <sup>(a)</sup>	3.07	2.90	5.9
Net Income	2.24	2.90	(22.8)
Average Diluted Common Shares			
Outstanding (in millions)	968	962	.6
Capital Expenditures	5,609	5,128	9.4
Return on Common Equity <sup>(c)</sup>	27.3%	37.6%	–
Access Minutes of Use (in millions)	87,943	79,086	11.2
Access Lines (in thousands)	29,594	27,670	7.0
Employees (in thousands)	120	114	5.3

<sup>(a)</sup> 1998 excludes the pretax special charges of \$755 million, which reduced net income by \$482 million, or \$.50 per diluted share, as well as the noncash extraordinary charges of \$320 million after-tax, or \$.33 per diluted share.

<sup>(b)</sup> Core operations exclude the special and extraordinary charges in 1998 and the data initiatives, which reduced net income by \$407 million, or \$.42 per diluted share, in 1998 and \$242 million, or \$.26 per diluted share, in 1997.

<sup>(c)</sup> Excluding the data initiatives, special charges and extraordinary charges, return on common equity would have been 37.4% and 40.6% in 1998 and 1997, respectively.

□ Excludes data initiatives  
 ■ Excludes special and extraordinary charges, and properties sold in 1994–1996



Diluted Earnings per Common Share

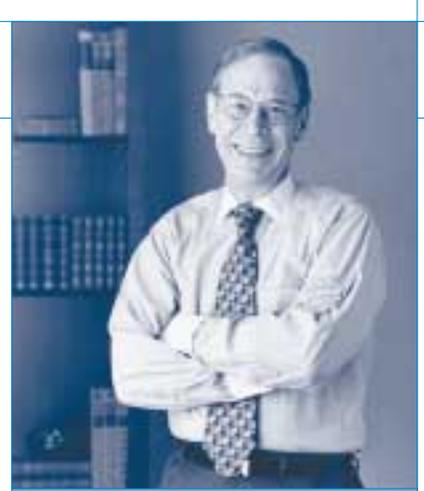
■ In billions; excludes properties sold in 1994–1996



Consolidated Revenues and Sales

# Chairman's Message

*Chairman and  
Chief Executive Officer*



Charles R. Lee

Dear GTE Shareholder:

Dramatic changes are reshaping the telecommunications industry and creating significant growth opportunities for companies that have what it takes. We believe GTE is one of those companies.

In 1997, we mapped out an aggressive strategy to reposition our company to grow in this environment of increasing competition and emphasis on Internet-related communications. In 1998, as the pace of change accelerated, we put our strategy into action by expanding our national marketing capabilities and ramping up revenue growth in data communications. At the same time, we continued to grow and nurture our strong core businesses, which provide a solid foundation for future success. And, we took yet another crucial step to secure our place as one of a handful of emerging global players by announcing our intention to merge with Bell Atlantic.

What has this meant for our shareholders?

Over the past two years, as our core wireline, wireless, and international businesses produced consistently strong earnings, our consolidated earnings per share growth slowed due to our investments in future growth opportunities.

I'm happy to report, however, that dilution from these investments peaked in 1998, and began to decline in the latter part of the year. This trend paves the way for earnings per share growth in the 13% to 15% range in 1999 and beyond. Certain factors that may affect this and other forward-looking statements are discussed on page 21.

As a result of the strategic moves and investments we have made, GTE is well positioned in the segments of the telecommunications industry with the highest growth potential. We are well on our way to building a profitable growth machine that will equip us to compete successfully as a "tier-one" company—and provide greater shareholder value—well into the next century.

GTE also realizes that technological capabilities and financial strength are not enough. We need an employee team with the skills to meet and shape the future. That's why we are focused on attracting top talent and retaining the key employees we have developed over the years. As a result, GTE has uniquely positioned itself by securing and training some of the best people in the telecommunications industry. Ultimately, it will be the skills, abilities and commitment of our work force that will differentiate us in the marketplace.

Here is a summary of GTE's performance in 1998:

## **Strong Core Businesses**

Our wireline operations provide a solid base for GTE's continued success. In 1998, we added 1.9 million domestic access lines, an increase of 9% over the prior year. Domestic access minutes of use grew by 8.9 billion minutes, or 11.2%, to lead the industry. We also had strong performances from value-added services such as call waiting, Caller ID and voice messaging. These services, which grew \$108 million, or 18%, provide customers with additional choices to meet their telecommunications needs. Overall, wireline revenues grew 4% to \$15 billion, despite mandated federal and state price reductions. Regulatory mandates to provide wholesale service to competitors also impacted our wireline operating results.

To enhance the satisfaction of our local telephone customers, GTE in 1998 adopted the industry's toughest policy to prevent "cramming," or unauthorized third-party charges, on customers' telephone bills. GTE acts as the middleman between customers and more than 60 third-party companies for services ranging from long distance and wireless to Internet access. GTE's new policy will enable customers to limit the companies that bill products to their local telephone bills. In fact, last year GTE refused to handle the billing for companies that failed to meet minimum customer-satisfaction levels.

Our domestic wireless operations also performed well in 1998, even in the face of stiff competition. The strategy of focusing on high-value customers, reducing costs, and improving customer service increased operating cash flow margin for this business to 38.8% from 33.5% in 1997. This improvement was among the highest in the industry. Moreover, the number of domestic wireless customers grew by 7.4%, while revenues increased by 5%. Consequently, our revenues per customer per month remained steady throughout the year, despite competitive pressures on pricing.

And we are pleased with GTE Directories' performance. Directories exceeded its financial and operating objectives for 1998, and distinguished itself from the competition by offering multimedia packages of print Yellow Pages, Internet and cable-television advertising. Government Systems and Airfone also performed well—exceeding all their growth and income objectives for 1998.

GTE's international operations had an excellent year both financially and strategically. Net income grew 20% in 1998 to \$441 million,

primarily because we nearly doubled our wireless subscriber base. With these strong results, we achieved—two years ahead of schedule—our commitment made in 1995 to double net income from our international operations within five years. These operations account for approximately 15% of our net income and total assets.

Moreover, we've extended our international footprint by acquiring a significant equity interest in the Puerto Rico Telephone Company. Completed in the first quarter of 1999, this investment was immediately accretive to GTE. We also gained a stake in a full-service provider in Canada through the merger of BC TELECOM and TELUS Corp., two of that country's largest telephone companies. GTE, which owned 51% of BC TELECOM, now owns nearly 27% of the combined firm. In total, these acquisitions expanded our international customer base from nearly 9 million at the end of 1998 to 9.3 million wireline and 3.4 million wireless subscribers.

## National Expansion

In 1997, GTE created a new sales, service, and marketing organization, also known as a competitive local exchange carrier, or CLEC, to further our goal of becoming a tier-one player. Our CLEC currently operates in some of our largest and most competitive markets—including California, Florida and Washington—and will expand in 1999 beyond our current markets.

During 1998, we built software systems, distribution centers, and other processes for expansion nationwide. We also served 86,000 customers in eight states and gained valuable experience in how to package and price telecommunications services for greatest customer acceptance.

In fact, the early response from customers underscores the power of this approach. Last year, direct-marketing response rates to bundled offers were twice what they were when selling a single product. We learned, too, that offering GTE Long Distance through the bundle allows us to reduce customer acquisition costs while increasing loyalty and gaining additional sales.

## Data Initiatives

To ensure our status as a top-tier company in this emerging growth industry, GTE is establishing a solid presence in three key areas of the data market: transport, access, and value-added services.

The foundation of this strategy is our Global Network Infrastructure (GNI), a state-of-the-art high-speed transport system. By the time it is fully operational later this year, this nationwide fiber backbone will span 17,000 miles and connect more than 100 major markets from coast to coast. Not only will we expand our services through the infrastructure, we will reduce our costs by moving our voice and data traffic from other carriers' networks onto our GNI.

Yet, no matter how powerful this high-speed network is, its value to customers is limited without fast and reliable access. That's why GTE offers residential and small-business customers two varieties of

access—dial-up modems at speeds up to 56 Kbps, and asymmetric digital subscriber line (ADSL) services.

GTE's dial-up Internet service—GTE.net—is preloaded on millions of personal computers from Compaq, Hewlett-Packard, Dell, Acer, Sony Electronics and Recompute. These companies have installed an icon on the desktops of their computers that allows customers to access the Internet through GTE with just one touch. In the latter part of 1998, GTE was averaging 60,000 promotional sign-ups per week, and converting more than 10% of them to customers. With approximately 500,000 customers at the end of 1998, GTE.net is one of the largest Internet access providers in the nation.

We are transforming our local network into a broadband pipeline to millions of homes and businesses through a technology known as ADSL, which moves data over existing copper wire at 1.5 Mbps, or more than 25 times faster than today's 56 Kbps modems. At ADSL speeds, customers can download a two-minute movie preview on their personal computers in two minutes, versus the 53 minutes it would take using the fastest analog modem. Last year, GTE initiated the nation's largest ADSL rollout. Since then, we've equipped 333 central offices in 16 states with ADSL, and plan to expand the service to more than 550 central offices—within reach of almost six million customers—by the end of 1999.

In the area of value-added services, GTE offers secure, reliable, and high-speed systems so businesses can stay connected to their customers and suppliers using the Internet. When visitors access Web sites for companies like Yahoo! and *The Boston Globe*, they're using GTE's Web-hosting facilities.

Internet users can also find information about millions of U.S. businesses through GTE's SuperPages® service, the leading online Yellow Pages service. This year, we expect our usage to increase 60%, in part because of an agreement with America Online making GTE's SuperPages and Bell Atlantic's BigYellow the exclusive providers of AOL's Yellow Pages service.

## Consolidated Results

Our strong focus on core wireline, wireless, and international operations has paid off. Our consolidated revenues and sales for the year increased \$2.2 billion, or 10%, to \$25.5 billion. Consolidated income for the year climbed to \$3.0 billion, or \$3.07 per diluted share, excluding the effects of previously announced after-tax, nonrecurring charges of \$802 million. This compared with income of \$2.8 billion, or \$2.90 per diluted share, in 1997.

As strong as our results have been, we continue to align our strategies and costs with the realities of the marketplace to enhance shareholder value. Last year, we announced our plan to divest certain nonstrategic assets, including our Airfone unit, and the sale or trade of about 1.6 million of the 21.5 million total domestic access lines

we held at the end of 1997. We anticipate reaching definitive agreements for these properties by the middle of this year, and they will transfer to their new owners during the remainder of 1999 and 2000.

This year, we also offered for sale our Government Systems subsidiary. Though Government Systems is an excellent performer in its specific businesses, we are now focusing all of our resources on becoming a top-tier provider of bundled services in commercial markets. Taken together, these actions are part of a corporate program that will generate in excess of \$3 billion in after-tax proceeds that will be redeployed in high-growth strategic initiatives in GTE's business operations.

As a result of the steps we're taking this year, we expect revenues from "continuing operations" to grow in the high single digits in 1999 rather than the 10% to 12% range we previously estimated. Nonetheless, we will proceed with our investments in high-growth opportunities—including data and national service delivery capabilities—that will maximize value for our shareholders.

### **Our Proposed Merger**

Bell Atlantic, our partner in a merger of equals, has also been implementing its own success strategy. By combining our complementary strengths, sharing our resources, and capitalizing on our synergies, we will speed our common ascent to the top tier.

The merger is pro-competitive and pro-consumer. Together, our two companies will bring new services to millions of consumers and businesses. In-region, we will provide a broad product mix that will allow customers to obtain new services faster and more cost-effectively. Out-of-region, this union will give us the scale, scope, and skills to offer a full package of local, long-distance, Internet, wireless, and video services on a highly competitive basis. The merged company's greater resources will allow it to develop a national brand, accelerate the transition to facilities-based competition, and continue to invest in expensive operational platforms for bundled services—all components that are necessary to succeed out of franchise. In fact, within 18 months of the merger's completion, the combined company plans to compete in 21 major markets outside its current service territories.

We believe that GTE already has the best national profile of any local carrier, with wireline operations in 58 of the top 100 markets. After the proposed merger, we will operate in 76 of those markets. What's more, GTE will integrate our data and advanced Internet services into Bell Atlantic's market of information-intensive residential and corporate customers, enabling us to provide the crucial link to the global telecommunications network for millions of homes and businesses in 39 states and the District of Columbia.

Together, GTE and Bell Atlantic will have a significant presence in more than 30 countries, with virtually no overlap. From Canada to Argentina, and from Europe to Asia, GTE and Bell Atlantic are

focused on some of the world's highest growth markets. Above all, the proposed merger will be in the best interest of the shareholders of both companies. It will give them a stake in a premier telecommunications company that combines the people skills, experience, products, services and strong customer base to lead the industry. In total, we expect earnings per share growth to be greater than 15% by the third full year of the new company—beyond what either company could have achieved on its own.

### **More Than Numbers**

Our success in 1998 can also be measured in terms of people. For example, in recognition of our family-friendly programs, we were named one of the 100 Best Companies for Working Mothers by *Working Mother* magazine in 1998. Recently, *Hispanic* magazine named GTE to the *Hispanic Corporate 100*, a listing of companies providing the most opportunities for Hispanics.

The Literacy Volunteers of America joined with other organizations in 1998 to recognize GTE for our support of literacy, one of the primary thrusts of our giving program.

What's more, we were inducted into the National Urban League Million Dollar Hall of Fame for fostering equal opportunity through programs such as the National Urban League's Black Executive Exchange Program. GTE participants in the exchange program serve as visiting professors in historically African-American colleges to lecture in courses related to their own areas of expertise.

As we approach the next century, we continue to rely on and develop our people, and to tap their remarkable diversity of knowledge, skills, and experience. GTE is committed to achieving diversity in the recruitment, hiring, career development, and promotion of our employees. After all, our success in the marketplace largely depends on a work force that is able to anticipate and meet the needs of diverse customers.

### **In Closing**

In short, we will continue to build the profitable growth machine that will assure GTE's leadership in the millennium, and provide the greatest return to our shareholders year after year. Thank you to our customers, our employees and our shareholders for your continued support of our company.



**Charles R. Lee**  
Chairman and Chief Executive Officer  
March 26, 1999

# At A Glance

## Business Profile

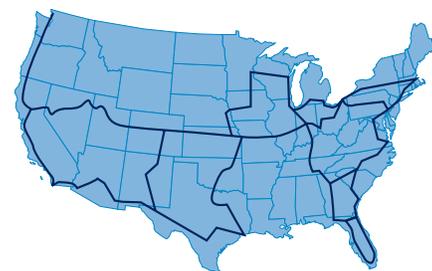
### National Operations

**GTE's** National Operations provide a strong mixture of traditional telecommunications services and leading-edge offerings, including Internet-related services.

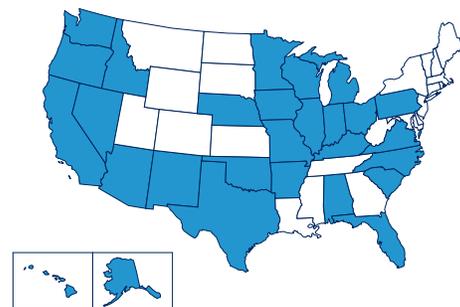
Network Services  
 Wireless Products and Services  
 Data Products and Services  
 GTE Communications  
 Government Systems  
 Directory Services  
 GTE Airfone

#### Customer Totals:

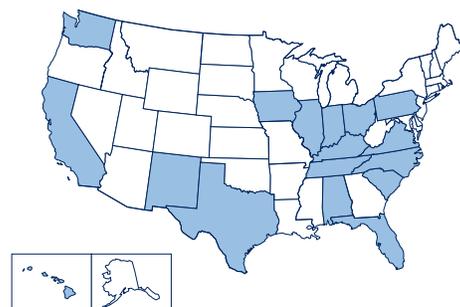
- 23.5 million access lines
- 2.7 million long-distance customers
- 4.8 million wireless subscribers
- 500,000 dial-up Internet customers
- 104,000 video customers



Global Network Infrastructure



Wireline\*



Wireless\*

### International Operations

**GTE's** International Operations account for approximately 15% of total assets and net income, and serve customers on five continents.

#### Significant Operations:

	% Ownership <sup>(a)</sup>
BCT.TELUS	27
Compañía Anónima Nacional Teléfonos de Venezuela (CANTV)	26
Compañía Dominicana de Teléfonos (CODETEL)	100
CTI Holdings, S.A.	58
Pacific Communications Services Co. Ltd. (Taiwan)	12
Puerto Rico Telephone Company	40
QuébecTel Group Inc.	50

<sup>(a)</sup>As of March 1999



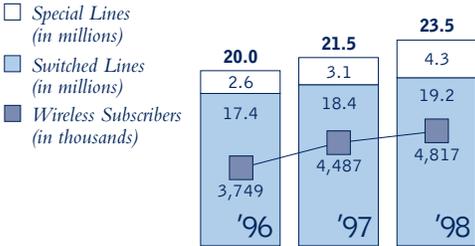
International Operations\*

\*States and countries in which GTE has principal operations.

1998 Performance **Highlights**

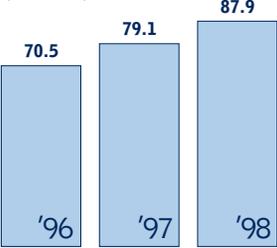
- National Operations revenues were \$22.2 billion, an increase of 9% over the prior year.
- Domestic wireline revenues were driven by 9% growth in access lines and industry-leading 11.2% growth in minutes of use over 1997.
- Domestic wireless operating cash flow margin rose to 38.8%, placing GTE among the leaders in operating cash flow margin improvement.
- Millions of Internet consumers made GTE's SuperPages® service the leading Internet Yellow Pages service.
- Tripled users of GTE's Internet-access service, making GTE.net one of the nation's leading consumer Internet Service Providers.
- Began carrying Internet and voice traffic on the new Global Network Infrastructure, a 17,000-mile, nationwide, high-speed private fiber network. When completed in 1999, the network will connect more than 100 major U.S. markets.

**Access Lines & Wireless Subscribers**



National Operations

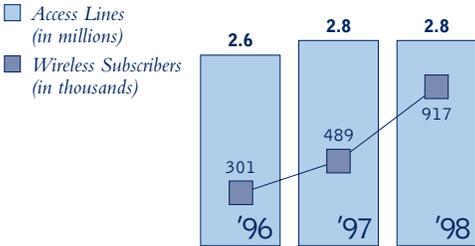
**Minutes of Use**  
(in billions)



National Operations

- Revenues from consolidated International Operations grew \$432 million to \$3.3 billion, an increase of 15% over the prior year.
- A GTE-led consortium submitted a winning bid for a majority stake in the Puerto Rico Telephone Company.
- Gained a 27% stake in a full-service provider in Canada through the merger of BC TELECOM and TELUS.
- Wireless customers nearly doubled in 1998, providing a solid base for current and prospective results.
- In Taiwan, gained 900,000 wireless customers in the first year of operation – tripling expectations.

**Proportionate Access Lines & Wireless Subscribers\***



International Operations

\*Results shown with proportional adjustment for GTE's ownership interest.

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	1998	1997	1996	1995	1994
<b>Results of Operations</b>					
Revenues and sales	\$25,473	\$23,260	\$21,339	\$19,957	\$19,528
Cost of services and sales	10,741	9,203	8,071	7,537	7,677
Selling, general and administrative	4,821	4,560	4,010	3,689	3,667
Depreciation and amortization	3,820	3,886	3,770	3,675	3,432
Special charges	755	—	—	—	—
Operating income	5,336	5,611	5,488	5,056	4,752
Net income (loss)					
Income before extraordinary charges	2,492 <sup>(a)</sup>	2,794 <sup>(a)</sup>	2,798 <sup>(b)</sup>	2,538 <sup>(b)</sup>	2,441 <sup>(b)</sup>
Consolidated	2,172 <sup>(c)</sup>	2,794	2,798	(2,144) <sup>(d)</sup>	2,441
Basic earnings (loss) per common share					
Income before extraordinary charges	2.59 <sup>(a)</sup>	2.92 <sup>(a)</sup>	2.89 <sup>(b)</sup>	2.62 <sup>(b)</sup>	2.55 <sup>(b)</sup>
Consolidated	2.26 <sup>(c)</sup>	2.92	2.89	(2.21) <sup>(d)</sup>	2.55
Diluted earnings (loss) per common share					
Income before extraordinary charges	2.57 <sup>(a)</sup>	2.90 <sup>(a)</sup>	2.88 <sup>(b)</sup>	2.61 <sup>(b)</sup>	2.54 <sup>(b)</sup>
Consolidated	2.24 <sup>(c)</sup>	2.90	2.88	(2.20) <sup>(d)</sup>	2.54
Common dividends declared per share	1.88	1.88	1.88	1.88	1.88
Book value per share	9.06	8.39	7.62	7.05 <sup>(d)</sup>	10.85
Average common shares outstanding (in millions)					
Basic	963	958	969	970	958
Diluted	968	962	972	973	961
<b>Assets and Capital</b>					
Consolidated assets	43,615	42,142	38,422	37,019 <sup>(d)</sup>	42,500
Long-term debt	15,418	14,494	13,210	12,744	12,163
Shareholders' equity	8,766	8,038	7,336	6,871 <sup>(d)</sup>	10,483
Net cash from operations	5,890	6,164	5,899	5,033	4,740
Capital expenditures	5,609	5,128	4,088	4,034	4,192
<b>Consolidated Ratios and Other Information</b>					
Return on common equity	27.3%	37.6%	40.2%	(20.3)% <sup>(d)</sup>	24.8%
Return on investment	10.9%	14.5%	15.6%	(4.2)% <sup>(d)</sup>	13.1%
Average common equity	7,962	7,433	6,960	10,539	9,838
Equity ratio	35.4%	36.5%	38.1%	37.9% <sup>(d)</sup>	46.2%
Average investment	28,662	26,857	24,395	27,150	25,647
Research and development	159	122	122	137	139
Employees (in thousands)					
Total	120	114	102	106	111
United States	98	94	83	85	89
Access minutes of use (in millions)	87,943	79,086	70,452	64,193	59,247
Access lines (in thousands)					
Total	29,594	27,670	25,766	24,050	22,739
United States	23,473	21,539	20,007	18,512	17,427
Wireless subscribers (in thousands)					
Total	7,567	5,701	4,445	3,547	2,660
United States	4,817	4,487	3,749	3,011	2,339
Adjusted "POPs" (in millions) <sup>(e)</sup>					
Total	84.8	78.9	78.3	76.7	68.0
United States	61.4	61.3	61.9	61.7	53.0

(a) 1998 includes after-tax special charges of \$482 million, or \$.50 per share, as well as after-tax losses associated with data initiatives of \$407 million, or \$.42 per share, in 1998 and \$242 million, or \$.26 per diluted share (\$.25 per basic share), in 1997.

(b) 1996, 1995 and 1994 include after-tax gains of \$8 million, or \$.01 per share; \$11 million, or \$.01 per share; and \$162 million, or \$.17 per share, respectively, on sales of nonstrategic domestic telephone properties.

(c) In addition to the items discussed in (a), 1998 includes after-tax extraordinary charges of \$320 million, or \$.33 per share resulting from the discontinued use of Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" (SFAS No. 71), by GTE's Canadian operations, and the early retirement of long-term debt and preferred stock.

(d) During 1995, GTE's domestic telephone operating companies discontinued the use of SFAS No. 71 resulting in a noncash, after-tax extraordinary charge of \$4.6 billion or \$4.77 per diluted share (\$4.79 per basic share). In addition, GTE redeemed long-term debt and preferred stock resulting in an after-tax extraordinary charge of \$41 million or \$.04 per share.

(e) Represents population available to be served times GTE's percentage interest in wireless markets.

## Overview

### Return to Shareholders

The primary objective of GTE Corporation ("GTE" or "the Company") is to maximize shareholders' long-term total return, consisting of share-price appreciation and dividends. Total return to GTE shareholders in 1998 was 29% compared with 20% in 1997. Average total return over the past three years was 19%. These measures include share-price appreciation during the period and assume that actual dividends paid were reinvested in GTE stock at the market price at the time of payment.

### Consolidated Operations

#### Revenues and Sales

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>					
	<i>1998</i>	<i>%</i>	<i>1997</i>	<i>%</i>	<i>1996</i>	<i>%</i>
Network Services	\$15,248	60	\$14,524	62	\$13,555	64
Wireless Products and Services	3,070	12	2,922	13	2,634	12
Data Products and Services	784	3	279	1	—	—
Other National Operations	3,137	12	2,647	12	2,412	11
Total National Operations	22,239	87	20,372	88	18,601	87
International Operations	3,334	13	2,902	12	2,711	13
Corporate and other, including eliminations	(100)	—	(14)	—	27	—
Total revenues	\$25,473	100	\$23,260	100	\$21,339	100

Consolidated revenues in 1998 grew 9.5% as compared with 1997. This growth was primarily driven by growth in domestic access lines and minutes of use, as well as demand for long-distance service offerings.

Consolidated net income in 1998 was \$2.2 billion, or \$2.24 per diluted share. This represents a decrease of \$.66 per diluted share compared with consolidated net income in 1997 of \$2.8 billion, or \$2.90 per diluted share. Net income for 1998 includes the effects of after-tax special charges of \$482 million, or \$.50 per diluted share, and extraordinary charges of \$320 million, or \$.33 per diluted share. Consolidated net income for 1998 and 1997 also includes \$407 million, or \$.42 per diluted share, and \$242 million, or \$.26 per diluted share, respectively, of start-up losses related to GTE's Data Products and Services unit that was formed in mid-1997. While the continued investment in the high-growth data sector of the telecommunications industry is essential to achieving GTE's growth objectives, over the past two years, these start-up losses have offset the strong performance of GTE's traditional core operations. Losses are expected to decline during 1999 as the Data Products and Services unit moves out of its start-up phase.

The 1998 special charges related to the continuation of GTE's strategic initiatives, as discussed below. The 1998 extraordinary charges related to the discontinuance of regulatory accounting principles at the Company's Canadian telephone operations and the redemption of high-coupon debt and preferred stock prior to their stated maturity.

### Strategic Initiatives

GTE's domestic strategy is to profitably offer a complete bundle of high-growth telecommunications services nationwide. Consistent with this strategy, as permitted by the Telecommunications Act of 1996 (the Telecommunications Act), GTE launched nationwide long-distance telephone service in early 1996. To accelerate its strategic

transformation, in 1997, GTE created a national sales and marketing organization to market its products and services both inside and outside of its traditional franchise areas and made significant investments in enhanced data and leading-edge, Internet-based products and services. These investments included the purchase of a nationwide fiber-optic network and the acquisition of BBN Corporation, a leading provider of Internet-based services. Consistent with GTE's decision to focus its resources on higher-growth segments of the industry, in late 1997, GTE began a comprehensive review of its core operations to identify business activities that were no longer strategic or were inconsistent with its growth objectives. As a result of the completion of the initial phase of this review during the first quarter of 1998, the Company committed to a plan to sell or exit various business activities and reduce costs through employee reductions and related actions. As a result of these actions, during the first quarter of 1998, the Company recorded a pretax charge of \$755 million, \$482 million after-tax, or \$.50 per diluted share, for the year.

### Net Assets Held for Sale

During the first quarter of 1998, the Company committed to a repositioning plan that resulted in a decision to sell GTE Government Systems Corporation, a supplier of government and defense communications systems; GTE Airfone Incorporated, a provider of aircraft-passenger telecommunications; and approximately 1.6 million domestic access lines located in 13 states. In aggregate, these transactions are expected to generate for the Company after-tax cash proceeds in excess of \$3 billion. The sale of GTE Government Systems and GTE Airfone are expected to close in 1999 and, accordingly, their net assets have been reclassified to "Net assets held for sale" in the consolidated balance sheets. Due to the regulatory approvals that are required, it is projected that most of the sales of local access lines will close in 2000. As a result, the net book value of these lines, which approximates \$1.6 billion, continues to be reported in "Property,

plant and equipment, net" in the consolidated balance sheets. The Company intends to continue to operate all of these assets until sold. Based on the decision to sell, however, the Company stopped recording depreciation expense for these assets. This lowered depreciation expense by approximately \$100 million for the year.

During 1998-1996, GTE Government Systems and GTE Airfone generated combined revenues of approximately \$1.6 billion, \$1.4 billion and \$1.3 billion, respectively, and operating income of approximately \$160 million, \$80 million and \$50 million, respectively. Due to the centralized manner in which GTE's local telephone companies are managed and since the access lines to be sold represent portions of states rather than entire operating companies, revenues and operating income applicable to the access lines to be sold are not readily determinable. The 1.6 million access lines represent approximately 7% of the average domestic lines that GTE Network Services had in service during 1998.

#### Special Charges—asset impairments and exit costs

Based on the decision to sell, the Company recorded a pretax charge of \$200 million to reduce the carrying value of GTE Airfone's assets to estimated net sales proceeds. No charge was recorded for GTE Government Systems or the access lines to be sold because their estimated fair values were in excess of their carrying values.

During the first quarter of 1998, the Company also committed to a plan to exit a number of other nonstrategic business activities. As a result, the Company recorded a pretax charge of \$156 million to reduce the carrying value of affected assets to expected net salvage value and to recognize costs resulting from the exit plan. The major components of the charge include:

- the write-off of network equipment and supplies for discontinued wireless products and services (\$81 million);
- the shutdown of business units developing interactive video products and services and excess printing facilities (\$42 million); and
- the write-off of impaired assets in Latin America (\$33 million).

GTE expects that the assets affected by these actions will be sold or discarded within a year of the decision to exit the activities to which they relate.

After completing the review of its operations, the Company also decided to scale back the deployment of the hybrid fiber coax (HFC) video networks that it had built over the past three years in certain test markets. Although the Company is obligated to, and will continue to, use the existing HFC networks to provide video service in these markets, technological innovations have created alternative ways for the Company to deliver video and high-speed data services in the future at a significantly lower overall cost. Due to the significant change in the scale of the HFC networks and the effect on future revenues and expenses, the Company recorded a pretax charge for impairment of approximately \$161 million based on estimated future cash flows. At December 31, 1998, these networks, which have generated operating losses of approximately \$86 million, had a net book value of approximately \$250 million.

#### Special Charges—employee related and other actions

During the first quarter of 1998, the Company also decided to consolidate facilities and centralize or eliminate a variety of employee functions and, as a result, recorded a \$107 million pretax charge. During the second half of the year, the Company closed several administrative facilities, including its corporate headquarters in Connecticut and approximately 140 domestic retail stores and other locations operated by its National Operations. The cost of these actions is composed primarily of employee severance, outplacement and benefit continuation costs for approximately 1,700 employees and other costs to exit locations no longer used by the Company. At December 31, 1998, 1,587 employees had been separated. The Company anticipates that an additional 2,500–3,500 employee separations and related actions will occur during the first quarter of 1999 and that additional charges of approximately \$100–\$150 million after-tax will be necessary as the plans are finalized.

The Company also recorded a pretax charge of approximately \$131 million related to nonrecurring federal and state regulatory rulings affecting its Network Services unit. Approximately two thirds of this charge relates to nonrecurring access rate refunds applied by the FCC retroactively in 1997, which the Company has contested in the courts. In addition, the charge also included the write-off of mandated costs, including generic software, and other costs incurred by the Company for which revenue recovery was not allowable under the regulatory process.

#### Special Charges—by category and business unit

The following summarizes the special charges by major category and by business unit affected:

<i>(Dollars in Millions)</i>	<i>Initial Charge</i>	<i>Cash Payments</i>	<i>Remaining Liability</i>
<b>Major Category:</b>			
Asset impairments	\$483	\$ —	\$ —
Exit costs	34	10	24
<b>Employee related and other actions</b>			
Severance	77	33	44
Other	30	22	8
Other actions	131	94	37
<b>Total</b>	<b>\$755</b>	<b>\$159</b>	<b>\$113</b>
<b>Business Unit:</b>			
<b>National Operations</b>			
Network Services	\$171	\$124	\$ 38
Wireless Products and Services	91	9	25
Other National Operations	397	7	—
International Operations	38	—	11
Corporate and other	58	19	39
<b>Total</b>	<b>\$755</b>	<b>\$159</b>	<b>\$113</b>

The \$58 million included in "Corporate and other" relates to severance and related costs associated with the closing of several administrative facilities, including the Company's corporate headquarters and worldwide training facility in Connecticut.

There have been no adjustments to the liability as originally recorded.

## Results of Operations

The following discussion covers the separate results of GTE's National and International Operations and makes reference to a new segment reporting concept adopted in 1998. As discussed more fully in Note 15 to the consolidated financial statements, GTE has four reportable segments. Three reportable segments are within GTE's National Operations and the fourth reportable segment is GTE's International Operations.

### National Operations

The results of GTE's National Operations include the results of the Network Services, Wireless Products and Services, and Data Products and Services reportable segments, as well as the results of smaller business units, including GTE Technology and Systems, GTE Communications Corporation, GTE Directories Corporation and GTE Airfone.

### Network Services

Network Services provides wireline communication services within its operating areas, including local telephone service, toll calls within franchised areas and access services that enable long-distance carriers to complete calls to or from locations outside of GTE's operating areas. Network Services also provides complex voice and data services to businesses, billing and collection, operator-assistance and inventory management services to other telecommunications companies.

#### Revenues and Sales

(Dollars in Millions)	Years Ended December 31,		
	1998	1997	1996
Local services	\$ 5,814	\$ 5,530	\$ 5,130
Network access services	5,316	4,896	4,589
Toll services	859	1,251	1,525
Directory services and other	3,259	2,847	2,311
Total revenues	15,248	14,524	13,555
Intersegment revenues	(305)	(220)	(92)
Total external revenues	\$14,943	\$14,304	\$13,463

#### Local services

Local service revenues are earned from providing local telephone service and from value-added services. Value-added services include products such as Caller ID and Call Waiting.

Higher usage of our network was the primary reason for the increase in local service revenues in 1998 and 1997. This growth was generated by an increase in switched access lines in service of 4.6% in 1998 and 5.5% in 1997. Access line growth reflects higher demand by Internet Service Providers (ISPs), and additional residential lines, including second lines. Revenue growth in 1998 and 1997 was also boosted by increased revenues from value-added services. These services contributed revenue growth of \$91 million in 1998 and \$127 million in 1997.

#### Network access services

Network access service revenues are based on fees charged to interexchange carriers that use the Company's local network to provide long-distance services to their customers. Cellular providers and other local telephone companies also pay access charges for cellular and toll calls transported or terminated by the Company. Special access revenues arise from access charges paid by carriers and end-users with private networks who access the Company's local network.

Network access service revenues increased \$258 million and \$227 million in 1998 and 1997, respectively, due to higher customer demand as reflected by growth in access minutes of use of 11.2% in 1998 and 12.3% in 1997. Growth in access revenues in 1998 and 1997 also reflects higher network usage by alternative providers of intraLATA toll services. Special access revenues, driven by growing demand for increased bandwidth by high-capacity users, increased \$151 million and \$141 million in 1998 and 1997, respectively. In addition, 1998 revenue reflects \$98 million from CyberPop<sup>SM</sup>, a service which creates a point of presence for ISPs that operate in or near GTE's markets. Revenue growth was negatively impacted in both years by price reductions mandated by federal and state regulation. The impact of price cap filings reduced interstate access rates \$140 million and \$60 million in 1998 and 1997, respectively (see "Regulatory and Competitive Trends—Price Cap" for additional information). In 1997, the Federal Communications Commission (FCC) also ordered significant changes that altered the structure of access charges collected by the Company. As a result of the order, usage-sensitive access charges paid by long-distance carriers were reduced by \$338 million in 1998. This reduction was partially offset by \$298 million of new per-line charges to long-distance carriers and increased charges paid by the end-user customer (see "Regulatory and Competitive Trends—Interstate Access Revision" for additional information). Intrastate access charges were also reduced by \$102 million in 1998 and \$62 million in 1997 as a result of state regulatory proceedings.

#### Toll services

Toll services revenue is earned primarily from calls made outside a customer's local calling area but within the same LATA (intraLATA). LATAs are geographic areas that were defined by the FCC in the 1980s.

Toll revenues decreased in 1998 and 1997 due to lower toll volumes resulting from competition. By August 1997, all of GTE's operating areas were open to toll competition. Prior to full competition, intraLATA toll calls were completed by the Company, unless the customer dialed a code to access a different carrier. The ability to preselect a competing carrier changed this and enabled customers to complete toll calls using another carrier without having to dial an access code. Revenue reductions from intraLATA toll competition were partially offset by increased network access revenues for usage of our network by alternative providers of intraLATA toll services.

Toll revenues also declined in both years because of company-initiated and regulatory-mandated rate reductions. The Company continues to implement price reductions on certain long-distance services as part of its response to competition. Partially offsetting the toll erosion in Network Services was \$280 million of higher revenues related to GTE's long-distance service (see "Other National Operations" for additional information).

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### Directory services and other

Directory services revenues result primarily from publication rights received from GTE Directories Corporation (included in the discussion of "Other National Operations") for sales of Yellow Pages advertising to customers in Network Services' operating areas. Directory services revenues remained relatively constant in both 1998 and 1997.

Other revenues include nonregulated sales and services such as inventory management and purchasing services, telephone equipment sales, public telephone revenues, billing and collection and operator services provided to affiliates and third parties.

Revenues from inventory management and purchasing services increased by \$281 million in 1998 and \$300 million in 1997, and billing and collection revenues increased by \$74 million in 1998 and \$26 million in 1997, as a result of recently acquired third-party and affiliated customers.

Public telephone revenues increased \$34 million and \$57 million in 1998 and 1997, respectively. These increases were related to the Telecommunications Act, which mandated compensation to payphone service providers for credit card and toll-free calls originating from payphones. Prior to the Telecommunications Act, the Company was not compensated for such calls. Revenues in 1998 and 1997 also increased due to higher sales of advanced products, including paging and voice mail.

### Intersegment revenues

Intersegment revenues at Network Services primarily represent local telephone services provided at market rates to GTE Communications, which markets bundled telecommunications services, and sales of inventory management services provided to affiliates.

### Operating Costs and Expenses

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Cost of services and sales	\$ 5,485	\$5,028	\$4,884
Selling, general and administrative	2,184	2,165	2,140
Depreciation and amortization	2,591	2,605	2,642
Special charges	171	—	—
Total operating costs and expenses	\$10,431	\$9,798	\$9,666

### Cost of services and sales

The 1998 and 1997 increases were primarily driven by growth in inventory management and purchasing services to third-party customers and higher volumes. The 1998 increase is also due to the recording of pension settlement gains in 1997, which resulted from lump-sum payments from the Company's pension plan to separated employees. These increases were partially offset by productivity improvements.

### Selling, general and administrative

Selling, general and administrative costs remained relatively constant in all years. The slight increase in 1998 was driven primarily by sales growth and new initiative support costs. This increase was partially offset by lower advertising and marketing costs.

### Depreciation and amortization

Depreciation and amortization decreased in 1997 from 1996 reflecting a reduction in depreciation rates to reflect higher salvage values for outside plant. The 1998 decrease primarily resulted from the discontinuation of depreciation expense for nonstrategic domestic access lines held for sale. In 1998, GTE announced its plan to sell approximately 1.6 million nonstrategic domestic access lines. Based on the decision to sell these access lines, the Company ceased recording depreciation expense. The decrease in both years was partially offset by the depreciation of capital additions, reflecting growth in the demand for access lines and data services.

### Wireless Products and Services

Wireless Products and Services provides wireless communications services (both voice and data) within licensed areas in the U.S., sells cellular telephones and accessories and provides support services to other cellular telephone companies.

### Revenues and Sales

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Service revenues	\$2,687	\$2,549	\$2,347
Equipment sales and other	383	373	287
Total revenues	\$3,070	\$2,922	\$2,634

The growth in service revenues was primarily attributable to the growth in GTE's wireless customer base of 7.4% in 1998 and 19.7% in 1997. Total U.S. customers served reached 4.8 million and 4.5 million in 1998 and 1997, respectively. In both 1998 and 1997, revenue growth resulting from the increased customer base was somewhat offset by a decline in revenues per customer per month, reflecting the increasing level of competition in the wireless industry. However, 1998 results reflect profitable growth by focusing on higher-value customers utilizing a value-based marketing strategy.

### Operating Costs and Expenses

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Cost of services and sales	\$1,049	\$1,083	\$ 908
Selling, general and administrative	848	974	846
Depreciation and amortization	435	428	398
Special charges	91	—	—
Total operating costs and expenses	\$2,423	\$2,485	\$2,152

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### *Cost of services and sales*

Cost of services and sales decreased slightly in 1998 as compared with 1997 despite an increased customer base. The increased volumes were offset by reduced costs for cellular phones, favorable interconnection fees, lower fraud losses and increased productivity throughout the organization. Cost of services and sales also includes approximately \$69 million of gains on the sale of assets in 1998. The 1997 increase over 1996 reflects higher equipment and operations costs due to a larger customer base, partially offset by lower roaming costs and lower fraud losses.

### *Selling, general and administrative*

The 1998 decrease is attributable to lower customer acquisition and retention costs, including lower costs due to increased productivity in the retail channel. The 1997 increase reflects higher customer acquisition and retention costs, increased sales and marketing efforts to aggressively grow and retain the customer base and higher general and administrative costs to support a larger customer base.

### *Depreciation and amortization*

Depreciation and amortization increased in both 1998 and 1997 as a result of continuing investment in the wireless network to provide greater capacity. The 1998 increase is partially offset by lower depreciation expense due to the discontinuation of the Tele-Go product offering and the write-off of affected network equipment and supplies, which is included in the special charges.

## Data Products and Services

The Data Products and Services segment offers a wide range of advanced data and Internet-related services, including dedicated and dial-up access to the Internet, managed network security, Web-server hosting, application development and systems integration services. During 1998, GTE expanded its business service offerings to include E-Commerce Hosting, Virtual Private Networks, Global Remote Access and Digital Certificates. Data Products and Services also includes the investment in GTE's nationwide fiber-optic network. More than two thirds of the planned 17,000 miles of this network is operational. Additional investments in undersea cable expand the reach of the nationwide network into Europe, Asia and Latin America. During the latter half of 1998, the Company began migrating its customers' data and voice traffic to the network from leased facilities and began providing access and transport services to other ISPs and telecommunications carriers.

GTE's Data Products and Services segment was created in mid-1997 after the acquisition of BBN Corporation. This segment does not include the results of GTE's traditional local data businesses, such as T-1 connections and ISDN dedicated access, which continue to be reflected in the Company's Network Services segment.

## Revenues and Sales

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>	
	<i>1998</i>	<i>1997</i>
Data revenues	\$784	\$279
Intersegment revenues	(36)	(11)
Total external revenues	\$748	\$268

Revenues for 1998 reflect a full year of activity, whereas 1997 revenues reflect only a partial year, as described above. The increase in 1998 is also due to sales of access and transport services to other ISPs and carriers and the expanded relationship with America Online (AOL), for which GTE provides national network deployment services in support of AOL's dial-up network. The increase also reflects customer growth and revenues derived from newly introduced Internet-based products and services for both consumers and businesses.

Intersegment revenues reflect affiliate activity between Data Products and Services and other entities within National Operations.

## Operating Costs and Expenses

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>	
	<i>1998</i>	<i>1997</i>
Cost of services and sales	\$ 754	\$376
Selling, general and administrative	428	162
Depreciation and amortization	128	88
Total operating costs and expenses	\$1,310	\$626

Total operating costs and expenses for 1998 reflect a full year of activity, whereas 1997 reflects only a partial year, as described above.

### *Cost of services and sales*

Cost of services and sales consists primarily of the cost of leasing telecommunication circuits and labor and expenses of operating the network infrastructure and supporting customers. The results reflect the growth in the cost of the network infrastructure and personnel to support a growing customer base and service offerings introduced during the year. Cost of services and sales also reflects the continued expansion of dial-up networks operated for AOL.

### *Selling, general and administrative*

Selling, general and administrative costs are driven by customer growth, higher new product development costs and continued investment in the Company's sales and marketing infrastructure, including expansion of sales channels, advertising costs and other promotional activities related primarily to Internet-based services for consumers and businesses.

### *Depreciation and amortization*

Depreciation and amortization reflects the continuing investment in the network and other infrastructure necessary to support the growth in customers and services. Capital expenditures during 1998 and 1997 collectively totaled over \$900 million, primarily associated with the build-out of the 17,000 mile fiber-optic network.

### Other National Operations

GTE's Other National Operations include: GTE Technology and Systems, GTE Communications Corporation, GTE Directories Corporation and GTE Airfone. Eliminations for intersegment activity occurring within National Operations are also included in Other National Operations.

#### Revenues and Sales

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Technology and Systems	\$1,423	\$1,271	\$1,204
Communications	1,063	630	333
Other, including eliminations	651	746	875
Total revenues	\$3,137	\$2,647	\$2,412

#### Operating Costs and Expenses

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Cost of services and sales	\$2,347	\$1,879	\$1,442
Selling, general and administrative	635	561	369
Depreciation and amortization	196	250	260
Special charges	397	—	—
Total operating costs and expenses	\$3,575	\$2,690	\$2,071

Technology and Systems is primarily composed of GTE Government Systems. As previously discussed, the Company has committed to a plan to sell its Government Systems unit. The Company expects to consummate the sale during 1999.

GTE Communications Corporation includes GTE's national sales and marketing organization, which enables GTE to expand its business beyond its traditional operating boundaries. GTE established this organization during 1997, to take advantage of the new opportunities available as a result of the changing regulatory environment. GTE Communications Corporation also includes GTE Long Distance, which provides long-distance services to customers in all 50 states, and GTE Video Services, which provides video services to residential and business customers primarily in California, Florida and Hawaii.

GTE Communications Corporation revenues grew \$433 million, or 69%, during 1998. Revenues from long-distance operations grew \$280 million, or 88%, during 1998, due to a 59% increase in the number of customers. Significant market share increases in GTE's franchised territories, coupled with a significant improvement in the rate of customer churn, contributed to this growth. Costs associated with the start up of the national sales and marketing organization and costs for the acquisition of long-distance customers contributed to increased operating losses compared with 1997.

Included in other revenues is GTE Directories Corporation, which publishes telephone directories and develops and markets online advertising and information services; and GTE Airfone, a provider of airborne communications services. In the first quarter of 1998, GTE

announced its intention to dispose of GTE Airfone. Based on the decision to sell, the Company recorded a pretax charge of \$200 million to reduce the carrying value of GTE Airfone's assets to estimated net sales proceeds. This amount is included in the special charges of \$397 million. Also included is a pretax charge of approximately \$161 million resulting from the Company's decision to scale back the deployment of hybrid fiber coax (HFC) video networks that it had built over the past three years in certain test markets. See the discussion of asset impairments on page 10 for further information. The remaining \$36 million of the special charges relates to the decision to exit various business units involved in the development of interactive video products and services and to close excess printing facilities in the U.S.

### International Operations

GTE's International Operations provide telecommunications services in Canada, the Dominican Republic and Argentina and operate directory advertising companies in Europe and Central America through consolidated subsidiaries. GTE also participates in ventures/consortia that are accounted for on the equity basis. These investments include a full-service telecommunications company in Venezuela, a paging network in China and a nationwide digital-cellular network in Taiwan. In the fourth quarter of 1998, GTE increased its ownership interest in CTI Holdings, S.A. (CTI) and changed its method of accounting for this investment from the equity basis to full consolidation. This change in accounting had no impact on net income. CTI provides cellular services in the north and south interior regions of Argentina.

#### Revenues and Sales

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Local services	\$1,219	\$1,076	\$ 930
Toll services	907	883	932
Wireless services	422	265	215
Directory services and other	786	678	634
Total revenues	\$3,334	\$2,902	\$2,711

#### Local services

Local service revenues are based on fees charged to customers for providing local telephone service within designated franchise areas. Local service revenues increased in 1998 due to a rate increase in Canada and an increase in access lines in service. Partially offsetting this revenue growth was a decrease of approximately \$83 million in 1998 due to unfavorable exchange rates.

#### Toll services

Toll, or long-distance, service revenues are based on fees charged for calls made to a location outside of a customer's local calling area. Toll service revenues increased in 1998 primarily due to a change in the manner of reporting toll settlements by the Canadian operations. Early in 1998, Canadian carriers began reporting toll settlements on a gross revenue and expense basis. Previously, the carriers recorded

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toll settlements on a net basis (see offsetting increase in "Cost of services and sales" below). Toll revenues, excluding the modified settlement reporting, declined in 1998 and 1997 due to company-initiated rate reductions partially offset by higher toll volumes. GTE's International Operations continue to implement price reductions on certain domestic and international toll services in response to competition. Additionally, toll revenues reflect a decrease of approximately \$50 million in 1998 due to unfavorable exchange rates.

### Wireless services

Wireless services primarily represent cellular, PCS and paging services. The consolidation of CTI's operating revenues, in the fourth quarter of 1998, resulted in an increase in reported revenues of \$121 million. Also contributing to wireless revenue growth in 1998 was an increase in wireless customers in Canada and the Dominican Republic, partially offset by a decrease of approximately \$22 million due to unfavorable exchange rates.

### Directory services and other

Directory services and other revenues result primarily from sales of Yellow Pages advertising to local and national businesses. The increase in 1998 directory services revenues was primarily driven by operations in Austria and Poland that were acquired late in 1997, as well as higher directory advertising sales in the Costa Rican operation. Directory services revenues in 1997 increased as compared with 1996 due to higher directory advertising sales.

### Operating Costs and Expenses

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Cost of services and sales	\$1,147	\$ 882	\$ 842
Selling, general and administrative	856	771	715
Depreciation and amortization	459	523	463
Special charges	38	—	—
Total operating costs and expenses	\$2,500	\$2,176	\$2,020

### Cost of services and sales

The 1998 increase in cost of services and sales was primarily driven by higher operating costs associated with the change in the reporting of toll settlements in early 1998 (see offsetting increase in "Toll services" above), as well as higher customer acquisition costs related to an increase in wireless customers during the year. Additionally, cost of services and sales increased by \$51 million as a result of the consolidation of CTI in the fourth quarter of 1998.

### Selling, general and administrative

Selling, general and administrative expenses in both 1998 and 1997 increased primarily due to higher selling expenses related to the growth in customer additions. Approximately \$30 million of the 1998 increase was a result of the consolidation of CTI in the fourth quarter of 1998.

### Depreciation and amortization

Depreciation and amortization increased in 1997 as compared with 1996 due to the shortening of the depreciable lives of telephone plant, primarily in Canada. In 1998, the effect of shorter lives was offset by a reduction in the carrying value of plant due to the discontinuation of Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" (SFAS No. 71).

### Special charges

The special charges relate to the write-off of impaired assets in Latin America, related primarily to the decision to exit nonstrategic business activities in the Dominican Republic (\$33 million) and for employee severance and related actions (\$5 million).

### Equity Income

Equity income in 1998 increased \$25 million from 1997 due to reduced losses for CTI for the first nine months of the year. As previously discussed, in the fourth quarter of 1998, GTE changed its method of accounting for this investment from the equity basis to full consolidation due to increased ownership of CTI.

## Financial Condition

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Cash flows from (used in):			
Operations	\$ 5,890	\$ 6,164	\$ 5,899
Investing	(5,508)	(5,893)	(4,277)
Financing	(466)	(125)	(1,549)

### Operations

GTE's primary source of funds during 1998 was cash from operations of \$5.9 billion compared with \$6.2 billion in 1997. The decrease in cash from operations primarily reflects an increase in the Company's working capital requirements, including increased funding of GTE's postretirement liabilities in 1998 and costs associated with growing GTE's data initiatives and its national marketing and sales organization. The increase in 1997 from 1996 reflects the improved operating results from the National and International Operations.

### Investing

Capital expenditures totaled \$5.6 billion in 1998, a 9% increase from the \$5.1 billion spent in 1997. The majority of the 1998 new investments were made to acquire facilities and develop and install applications necessary to support the growth in demand for GTE's core services, facilitate the introduction of new products and services, and increase operating efficiency and productivity. Significant investments are also being made to build and expand GTE's national fiber-optic data network. GTE expects capital expenditures to remain at approximately the same level in 1999. Cash used in investing activities was favorably impacted in 1998 due to the sales of certain nonstrategic wireless properties. In 1997, GTE expended over \$900 million to acquire new operations, primarily BBN Corporation, in connection with the Company's data initiatives.

As previously announced, GTE has committed to a plan to sell GTE Government Systems, GTE Airfone and approximately 1.6 million domestic access lines over the next two years. These transactions are expected to generate after-tax proceeds in excess of \$3 billion. Cash generated from these dispositions will be partially used to fund the Company's growth strategy. As announced in July 1998, GTE has also agreed to acquire approximately 40% of the Puerto Rico Telephone Company (PRTC) for approximately \$350 million. This transaction closed in the first quarter of 1999.

### Financing

In 1997-95, GTE announced plans to repurchase up to 20, 25 and 20 million shares, respectively, of its currently issued common stock from time to time, depending on market conditions. The shares will be used to satisfy the requirements of GTE's employee benefit and dividend reinvestment programs. Of the announced repurchase plans, a total of 38.8 million shares had been repurchased under the 1996 and 1995 programs. Cash used for the purchase of these shares was \$1.7 billion through 1997. GTE did not repurchase any shares in 1998.

GTE targets a financial profile including capitalization and credit ratios that are appropriate for an "A" rated telecommunications corporation. This allows GTE's shareholders to enjoy the benefits of prudent and reasonable financial leverage, while also protecting debtholder interest and providing ready access to the capital markets. During July 1998, several rating agencies placed GTE, as well as certain GTE operating subsidiaries, on their "Watch" list for a potential debt rating increase as a result of the proposed merger with Bell Atlantic Corporation.

During 1998, GTE maintained its two syndicated credit facilities totaling \$4.0 billion, including a five-year line of \$2.5 billion for GTE and a 364-day line of \$1.5 billion for certain domestic telephone operating subsidiaries. Under current terms and conditions, the \$2.5 billion line will mature in June 2002 and the \$1.5 billion line, which the Company expects to renew, will mature in June 1999. Fifty-four banks representing 12 countries participate in these syndicated facilities, which are used primarily to back up commercial paper borrowings. In August 1998, GTE negotiated bilateral credit agreements for an additional \$1.0 billion in credit capacity. These facilities, which are shared by GTE and certain domestic telephone operating subsidiaries, are aligned with the maturity date of the existing 364-day line. The additional capacity provides greater flexibility to incur additional indebtedness of a shorter-term duration during periods when it may not be desirable to access the capital markets to refinance short-term debt. GTE and certain of its domestic telephone operating subsidiaries have shelf registration statements filed with the Securities and Exchange Commission that total \$2.4 billion as of December 31, 1998.

In 1999, the funding of dividends and capital requirements for GTE's businesses will be substantially sourced by cash from operations, although GTE's strong financial position allows ready access to worldwide capital markets for any additional cash requirements.

### Risk Management

GTE views derivative financial instruments as risk management tools and, in accordance with Company policy, does not utilize them for speculative or trading purposes. GTE is also not a party to any leveraged derivatives. GTE is exposed to market risk from changes in interest rates and foreign currency exchange rates, as well as changes in the market price of GTE's common stock. GTE manages its exposure to market risks through its regular operating and financing activities and, when deemed appropriate, through the use of derivative financial instruments that have been authorized pursuant to the Company's policies and procedures. The use of these derivatives allows GTE to reduce its overall exposure to market risk, as the gains and losses on these contracts substantially offset the gains and losses on the liabilities being hedged. In addition, GTE enters into derivative financial instruments with a diversified group of major financial institutions in order to manage its exposure to nonperformance on such instruments.

GTE uses derivative financial instruments to manage its exposure to interest rate movements and to reduce borrowing costs. GTE's net exposure to interest rate risk primarily consists of floating rate instruments that are benchmarked to U.S. and European short-term money market interest rates. GTE manages this risk by using interest rate swaps to convert floating rate long-term and short-term debt to synthetic fixed rate instruments. GTE also uses forward interest rate swaps and forward contracts to sell U.S. Treasury bonds to hedge interest rates on anticipated long-term debt issuances.

Based on GTE's interest rate sensitive derivative financial instruments outstanding at December 31, 1998, a 100 basis point increase in interest rates as of December 31, 1998, would result in a net gain to GTE of \$31 million. Conversely, a 100 basis point decrease in interest rates would result in a net loss to GTE of \$32 million. Any increase or decrease in the market value of GTE's interest rate sensitive derivative financial instruments would be substantially offset by a corresponding decrease or increase in the market value of the underlying liability or anticipated debt issuance.

GTE uses foreign currency derivative instruments to reduce its exposure to adverse changes in foreign currency rates. The use of these derivatives allows GTE to reduce its overall exposure to exchange rate fluctuations, as the gains and losses on these contracts substantially offset the gains and losses on assets and liabilities being hedged. The Company's exposure to foreign exchange rates primarily exists with respect to loans denominated in British pounds and short-term investments denominated in Canadian dollars. As of December 31, 1998, GTE's exposure resulting from fluctuations in foreign currency exchange rates was not material.

In the past, GTE issued stock options to certain of its employees that had tandem stock appreciation rights. To minimize GTE's exposure to compensation expense related to these stock appreciation rights, GTE purchased long-term call options on its common stock. As a result of these purchases, a \$5 change in the per-share price of GTE's common stock would impact GTE's pretax earnings by approximately \$35 million, as of December 31, 1998. However, gains and losses recognized on the call options would be substantially offset by increased or decreased compensation expense related to stock appreciation rights.

### Other Factors That May Affect Future Results

#### Regulatory and Competitive Trends

As was the case in 1997, much of 1998's regulatory and legislative activity at both the state and federal levels was a direct result of the Telecommunications Act. Along with promoting competition in all segments of the telecommunications industry, the Telecommunications Act was intended to preserve and advance universal service.

In 1998, GTE continued to meet the wholesale requirements of new competitors. GTE signed more than 750 interconnection agreements with other carriers, providing them the capability to purchase unbundled network elements (UNEs), resell retail services and interconnect facilities-based networks. Several of these interconnection agreements were the result of the arbitration process established by the Telecommunications Act, and incorporated prices or terms and conditions based upon the FCC rules that were subsequently overturned by the Eighth Circuit Court (Eighth Circuit) in July 1997. GTE challenged a number of such agreements in federal district courts during 1997.

The Company's position in these challenges was supported by the Eighth Circuit's July 1997 decision stating that the FCC had overstepped its authority in several areas concerning implementation of the interconnection provisions of the Telecommunications Act. In January 1999, the U.S. Supreme Court (Supreme Court) reversed in part and affirmed in part the Eighth Circuit's decisions. The Supreme Court reversed the Eighth Circuit on many of the FCC rules related to pricing and costing, that had previously been reversed by the Eighth Circuit on jurisdictional grounds. The pricing rules established by the FCC will now be remanded back to the Eighth Circuit for a determination on the merits. On the other hand, the Supreme Court vacated the FCC rules requiring incumbent local exchange carriers (LECs) to provide unbundled network elements to competitive LECs. This latter ruling will be the subject of continued proceedings before the FCC and the state commissions concerning what elements will have to be offered under what conditions. Pending the final rulemaking by the FCC on the provisions of unbundled network elements, GTE will continue to provide individual unbundled network elements under existing interconnection agreements.

Concurrent with competitors' entry into GTE markets, the Company has continued its own expansion into local, long-distance, Internet-access, wireless and video services both within and outside its traditional operating areas. GTE now provides long-distance and dial-up Internet-access services to approximately 2.7 million and 500,000 customers, respectively.

#### Interstate Access Revision

Access charge reform continued to be a major issue in 1998. Effective January 1998, the FCC altered the structure of access charges that the Company collects by reducing and restructuring the per-minute charges paid by long-distance carriers and implementing new per-line charges. The FCC also created an access charge structure that resulted in different access charges for primary and secondary residential access lines and single and multi-line business access lines. In aggregate, the annual reductions in usage-sensitive access charges

paid by long-distance carriers were intended to be offset by new per-line charges and additional charges paid by end-user customers. Effective July 1998, access charges were further reduced in compliance with FCC requirements to reflect the impacts of access charge reform and in making the Company's 1998 Annual Filing. Similar filings during 1997 had already resulted in price reductions.

The FCC Access Reform Order released in May 1997 revamped the rate structure through which local and long-distance companies charge customers for using the local phone network to make long-distance calls. GTE and numerous other parties challenged the FCC's May 1997 Access Reform Order before the Eighth Circuit based on the premise that the FCC did not eliminate the universal service subsidies hidden within interstate access charges (as directed by the Telecommunications Act), and the FCC created additional subsidy charges paid only by business and multi-line residential customers. In August 1998, the Eighth Circuit denied all of the petitions for review of the Access Reform Order. In October 1998, the FCC began a proceeding to refresh the record used in the 1997 access charge reform proceedings. The FCC will determine whether to retain or modify its market-based access charge reform approach, or to adopt a prescriptive approach. In addition, the FCC will decide whether the 6.5% productivity offset should be changed. An order is expected to be released prior to July 1999.

#### Universal Service

In May 1997, the FCC released a decision relating to implementation of the Telecommunications Act's provisions on universal service. GTE and numerous other parties have challenged the FCC's decision before the U.S. Court of Appeals for the Fifth Circuit on the grounds that the FCC did not follow the requirements of the Telecommunications Act to develop a sufficient, explicit and competitively neutral universal service program. Oral arguments were held in December 1998. A final decision on the appeal is expected in 1999.

In its Order on Reconsideration of the May 1997 decision dated July 1998, the FCC referred some key issues back to the Federal-State Joint Board (Joint Board) on universal service. The Joint Board issued its Second Recommended Decision in November 1998. The recommendations were generic in nature and require further development. Comments and reply comments on the Joint Board's recommendations were filed in late December 1998 and January 1999, respectively. An order from the FCC is expected in the second quarter of 1999, which may reject or change the Joint Board's recommendations.

In October 1998, the FCC issued an order selecting a cost model for universal service and plans to select cost inputs by the first quarter of 1999 and a revenue benchmark by mid-1999. For this reason, the FCC moved the implementation date of the new universal service mechanism for nonrural carriers to July 1999. The Company filed a Petition for Reconsideration in December 1998, stating that the adopted model is incomplete and requires additional time for proper evaluation. GTE is currently awaiting action from the FCC.

### Price Cap

For the provision of interstate services, the Company operates under the terms of the FCC's price cap incentive plan. This plan limits the rates a carrier may charge rather than regulating on a traditional rate-of-return basis. The price caps for a variety of service categories change annually using a price cap index that is a function of inflation less a predetermined productivity offset. The FCC's May 1997 Price Cap Order revised the price cap plan for incumbent price cap LECs by adopting a productivity offset of 6.5%. In June of 1997, GTE and several other parties challenged the FCC's Price Cap Order before the Court of Appeals for the District of Columbia Circuit. The issue presented for review was whether, in computing its new 6.5% productivity offset, the FCC arbitrarily manipulated the evidence to achieve a predetermined outcome. Oral arguments are set for the first quarter of 1999 with a decision expected later in the year.

### Advanced Data Service

In August 1998, the FCC released a Memorandum Opinion and Order finding that the pro-competitive provisions of the Telecommunications Act apply equally to advanced services and circuit-switched voice services. In comments filed in September 1998, GTE outlined a comprehensive plan to rapidly deploy advanced data services, such as asymmetric digital subscriber line (ADSL) service, in a framework that permits real competition between incumbents and competitors. The matter is pending before the FCC. In October 1998, the FCC found in favor of GTE's position that ADSL service is interstate in nature and properly tariffed at the federal level. The FCC specifically concluded that traffic to an ISP does not terminate at the ISP's local server but continues on to the ultimate destination or destinations at distant interstate or international websites accessed by the end-user.

### Number Portability

In December 1998, the FCC released a Memorandum Opinion and Order regarding cost recovery for the deployment of local number portability (LNP). This order follows the FCC's Third Report and Order, which determined that carriers may recover carrier-specific costs directly related to the provision of long-term LNP via a federally tariffed end-user monthly charge beginning no earlier than February 1999. GTE filed a LNP tariff and instituted an end-user number portability fee per line, which began appearing on customer bills in March 1999. The FCC is investigating the costs supporting the filing.

### Internet Service Traffic

On February 25, 1999, the FCC adopted an order finding that dial-up ISP-bound traffic is largely interstate based on a traditional examination of the end-to-end nature of the communication. In this ruling the FCC made it clear that its actions will not subject the Internet to regulation or eliminate the current Enhanced Service Provider exemption. The order stated that in the absence of a federal rule, existing state arbitration decisions on the issue may be appropriate under certain conditions. GTE is currently reviewing its existing contracts and commission orders and will take further action as necessary. The order also contained a Notice of Proposed Rulemaking to

consider the appropriate compensation for this traffic in the future. GTE has appealed the FCC's conclusion that it does not have to set a rate after it finds the traffic to be jurisdictionally interstate.

### International

The global communications industry is in the midst of a major transformation away from serving the regulatory-driven needs of the telecommunications market. This new marketplace will be characterized by demand for both expanded basic communication services in developing markets and a wide range of new services for the delivery of data, voice, multimedia, and information services to a variety of different customers. In addition, the FCC's new foreign participation rules, adopted to implement the United States' World Trade Organization commitments, significantly liberalized the policies for international telecommunications and satellite services. Since adopting the new rules in November 1997, the FCC has granted over 700 applications to foreign and domestic applicants to provide international service in the United States.

Throughout Latin America, telecommunications providers will be faced with a series of challenges, new opportunities, and deregulation in 1999. In Venezuela, a new president was recently elected seeking a fundamental restructuring of the Venezuelan state, including the National Assembly. In addition, recent actions by CONATEL (Venezuela's telecommunications regulatory body) included approval of draft Interconnection Regulations, the implementation of expanded local calling areas, and the development of a new telephone numbering plan. Deliberations between CANTV (an affiliate of GTE) and CONATEL on the opening of competitive telecommunications in Venezuela will begin in 1999.

In Argentina, hearings have begun to discuss the new licensing plans and regulatory framework, which will promote a more competitive Argentine telecommunications market. The decisions resulting from these hearings will influence the rules of the marketplace in which GTE's cellular subsidiary, CTI, and three other full-service providers will compete by November 1999. In the Dominican Republic, a new Telecommunications Law was enacted, which, when implemented, will help eliminate subsidies from local service and create a new regulatory body composed of members from both the public and private sectors. CODETEL, a wholly-owned subsidiary of GTE, operates in the Dominican Republic.

GTE's position is growing in Asia, where the Company provides PCS service in Taiwan and paging service in China. From this base in Asia, GTE will continue to share in the region's growth.

In Canada, GTE already provides a wide range of telecommunications services through its BC TELECOM Inc. (BC TELECOM) and Québec Telephone (Québec Tel) operations. On January 31, 1999, BC TELECOM, a majority-owned investment of GTE, and TELUS Corporation (TELUS) merged in order to better leverage the synergies between the two companies, as well as take advantage of the opening of competition throughout the Canadian telecommunications market. (See "1999 Developments" for further information on this merger.) Québec Tel will also be subject to the continued pro-competitive changes in regulation.

As can be seen in these activities around the globe, GTE continues its development of new telecommunications business opportunities throughout the world in order to secure a strategic position for the dynamic future ahead.

### Proposed Merger with Bell Atlantic Corporation

On July 27, 1998, GTE and Bell Atlantic entered into a merger agreement providing for a combination of the two companies. Under terms of the agreement, which was unanimously approved by the boards of directors of both companies, GTE shareholders will receive 1.22 shares of Bell Atlantic stock for each GTE share they own. The merger is subject to shareholder and regulatory approvals. The merger agreement requires the consent of several regulatory and governmental agencies, including the Department of Justice (DOJ), FCC and various state public utility commissions (PUCs). In August 1998, GTE and Bell Atlantic advised the DOJ of the merger. On October 2, 1998, GTE and Bell Atlantic filed for approval of the merger with the FCC and notified and/or filed for approval of the parent company merger in every state PUC and the District of Columbia where required. The DOJ and FCC reviews will continue into 1999. As of December 31, 1998, GTE had completed, or substantially completed, merger approvals in 34 states. The Company anticipates the remaining states will approve the merger sometime in 1999.

### 1999 Developments

On January 31, 1999, BC TELECOM, a majority-owned investment of GTE, merged with TELUS to create a growth-oriented telecommunications company. The merged company is called BCT.TELUS Communications, Inc. Initially, BCT.TELUS will provide a full range of voice and data communications services over both wireline and wireless networks in the Canadian provinces of British Columbia and Alberta. Under the terms of the merger agreement, GTE's ownership interest in the merged company is approximately 26.7%. Accordingly, during the first quarter of 1999, GTE will deconsolidate BC TELECOM and account for its investment in BCT.TELUS using the equity method of accounting. As a result, GTE expects to record a one-time, noncash gain of approximately \$300 million after-tax in the first quarter of 1999.

In Puerto Rico, GTE agreed to purchase a 40% interest in PRTC from the government of Puerto Rico. PRTC is currently the largest provider of local telephone service across Puerto Rico and also competes with several other companies in long-distance and cellular services. This acquisition, which closed in the first quarter of 1999, will play a key role in GTE's Latin American strategy.

During the first quarter of 1999, GTE also continued the review of its operations and cost structure to ensure they were consistent with its growth objectives. In connection with this ongoing review, GTE expects that additional one-time charges of approximately \$150–\$225 million after-tax will be recorded during the first quarter of 1999. This charge is expected to include approximately \$100–\$150 million after-tax related to the separation of 2,500–3,500 employees and associated facilities costs. The components of the charge will

include separation and related benefits such as outplacement and benefit continuation costs and the cost of assets or facilities that will no longer be used by the Company.

### Year 2000 Conversion

#### General

The Year 2000 issue concerns the potential inability of information systems to properly recognize and process date-sensitive information beyond January 1, 2000, and has industry-wide implications. GTE has had an active Year 2000 program in place since 1995. This program is necessary because the Year 2000 issue could impact telecommunications networks, systems and business processes at GTE. Although GTE maintains a significant portion of its own systems and infrastructure, the Company also depends on certain, material external supplier products that GTE must verify as Year 2000 compliant in their condition of use. In 1997, GTE's Year 2000 methodology and processes were certified by the Information Technology Industry Association of America. GTE presently expects that the essential functions of its telecommunications businesses will complete Year 2000 testing by June 30, 1999.

#### State of Readiness

GTE's Year 2000 program is focused on both information technology (IT) and non-IT systems, including: 1) telecommunications network elements that constitute the portion of the public switched telephone network (PSTN) for which GTE is responsible; 2) systems that directly support GTE's telecommunications network operations and interactions with customers; 3) systems and products that support GTE's national and international business units; 4) legacy software that supports basic business operations, customer premise equipment and interconnection with other telecommunications carriers; and 5) systems that support GTE's physical infrastructure, financial operations and facilities.

Company-wide, essential remediation was approximately 76% complete as of December 31, 1998. In addition to the essential remediation budget, GTE has set aside funds equivalent to approximately 12% of the Company's overall Year 2000 budget. These funds are planned for verification, problem resolution and administrative program closeout in the last six months of 1999 and to address contingencies and millennium program operations and control through March 2000. GTE's portion of the PSTN in the United States has been upgraded substantially for Year 2000; 92% of GTE's access lines are already operational using Year 2000 compliant central office switches. Additionally, over 95% of the Company's essential legacy software has been remediated. Over the next six months, the focus will be on deployment and testing of these systems throughout GTE's operations.

GTE's Year 2000 program has been organized into five phases as follows: Awareness: program definition and general education; Assessment: analysis and prioritization of systems supporting the core business; Renovation: rectifying Year 2000 issues; Validation: testing the Year 2000 solutions; Implementation: placing the tested systems into production. Awareness and Assessment are more than 95% complete; System Renovation, including supplier products, is approximately 89% complete; Validation, including enterprise testing in

operational environments, and Implementation, including regional deployment, are approximately 60% complete. It is anticipated that the Renovation, Validation and Implementation phases for essential functions will be complete in June 1999.

In summary, compliant product deployment and enterprise testing for most of GTE's domestic telecommunications-related businesses, including national and international interoperability and validation, are presently expected to be complete by the end of June 1999. BBN Corporation, a provider of Internet-based services acquired by GTE in 1997, is presently targeting completion of its key infrastructure systems by the end of September 1999. As previously mentioned (see "Financial Condition—Investing"), in July 1998, GTE agreed to acquire approximately 40% of PRTC. This transaction closed in the first quarter of 1999. The cost of GTE's Year 2000 program includes the cost for the PRTC Year 2000 program, which is expected to be complete by the end of the third quarter of 1999.

Successful conclusion of GTE's Year 2000 program depends upon timely delivery of Year 2000 compliant products and services from external suppliers. Approximately 1,450 of third-party products used by GTE have been determined to be "vital" products, critical to GTE's business and operations. As of December 31, 1998, Year 2000 compliant versions, or suitable alternatives, for 99% of these vital supplier products have been provided and are currently undergoing certification testing by GTE.

### Use of Independent Verification and Validation

GTE's Year 2000 program management office has established a company-wide quality oversight and control function that reviews and evaluates quality reports on the Year 2000 issue. Each GTE business unit has access to an independent quality team that evaluates the conversion and testing of legacy applications and third-party supplier products. This quality assurance process is expected to be completed in August 1999. Separately, GTE's corporate internal auditors conduct periodic reviews and report significant findings, if any, to business unit and corporate management and the audit committee of the Board of Directors. Program status is also reported each quarter to the Company's external auditors.

### Cost to Address Year 2000 Issues

The current estimate for the cost of GTE's Year 2000 Program is approximately \$370 million. Through December 31, 1998, expenditures totaled \$219 million. Year 2000 remediation costs are expensed in the year incurred. GTE has not elected to replace or accelerate the planned replacement of systems due to the Year 2000 issue.

Currently supporting GTE's Year 2000 program worldwide are an estimated 1,000 to 1,200 full-time equivalent workers (both company employees and contractors). Approximately 12% of these full-time equivalent workers are engaged in all aspects of program management; 30% are engaged in legacy system conversion; 25% are involved in external supplier management; 30% are involved in testing at all levels; and 3% are addressing contingency planning and interoperability operations both nationally and internationally. Approximately 75% of GTE's program effort involves U.S. domestic operations of all types.

### Risks of Year 2000 Issues

GTE has begun to examine the risks associated with its "most reasonably likely worst case Year 2000 scenarios." To date, GTE has no indication that any specific function or system is so deficient in technical progress as to threaten GTE's present schedule. GTE's program and plans currently indicate a compliant network infrastructure to be deployed by the end of June 1999. A general, unspecific, schedule shift that would erode progress beyond January 1, 2000, cannot reasonably be calculated. If, however, there were a schedule delay lasting no more than six months, such schedule erosion would likely affect only nonessential systems due to the prioritization of work schedules.

Other scenarios might include a possible but presently unforeseen failure of key supplier or customer business processes or systems. This situation could conceivably persist for some months after the millennium transition and could lead to possible revenue losses. GTE's present assessment of its key suppliers and customers does not indicate that this scenario is likely.

To date, GTE has not encountered any conditions requiring tactical contingency planning to its existing Year 2000 program; however, contingency planning for business and network operations and customer contact during 1999 and 2000 is ongoing.

GTE is bolstering its normal business continuity planning to address potential Year 2000 interruptions. In addition, GTE's disaster preparedness recovery teams are including procedures and activities for a "multi-regional" Year 2000 contingency, if it occurs. GTE is also developing its plans with respect to possible occurrences immediately before, during, and after the millennium transition. Under consideration are: "follow-the-sun" time-zone impact analysis; coordination with other (non-PSTN) telecommunications providers; a Year 2000 "war room" operation to provide high-priority recovery support, plans for key personnel availability, command structures and contingency traffic routing; and plans for round-the-clock, on-call repair teams.

### Recent Accounting Pronouncements

In March 1998, the American Institute of Certified Public Accountants issued Statement of Position (SOP) 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use." Under the provisions of this SOP, effective January 1, 1999, GTE will be required to capitalize and amortize the cost of all internal-use software, including network-related software it now expenses. During 1998, the Company expensed network-related software of approximately \$200 million.

In June 1998, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 133, "Accounting for Derivative Instruments and Hedging Activities," which establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. The statement requires entities that use derivative instruments to measure these instruments at fair value and record them as assets or liabilities on the balance

sheet. It also requires entities to reflect the gains or losses associated with changes in the fair value of these derivatives, either in earnings or as a separate component of comprehensive income, depending on the nature of the underlying contract or transaction. The Company is currently assessing the impact of adopting SFAS No. 133, which is effective January 1, 2000.

### Forward-Looking Statements

GTE estimates that consolidated earnings per share will grow 13% to 15% in 1999 and beyond. Contributing to this growth is the expected turnaround in start-up costs associated with GTE's data initiatives and bundled telecom offerings through our national sales and marketing organization. In addition, this growth reflects cost-cutting initiatives, including programs to reduce expenses and decrease the number of contractors and employees, primarily through attrition and other voluntary efforts, in the U.S. The Company expects a one-time charge in the first quarter of 1999 to recognize these cost-cutting initiatives. GTE also expects to record a noncash gain of approximately \$300 million in the first quarter of 1999 resulting from the merger of BC TELECOM and TELUS. Consolidated revenues are expected to grow in the high single digits through 1999, rather than the 10% to 12% previously estimated. This reduction is due to the Company's plan to moderate the expansion of its national sales and marketing operation, and increase focus on the roll-out of the Company's long-distance activities within bundled telecom offerings.

### Cautionary Statement Regarding Forward-Looking Statements

In this Financial Review, the Company has made forward-looking statements. These statements are based on the Company's estimates and assumptions and are subject to certain risks and uncertainties. Forward-looking statements include the information concerning possible or assumed future results of operations of the Company, as well as those statements preceded or followed by the words "anticipates," "believes," "estimates," "expects," "hopes," "targets" or similar expressions. For each of these statements, the Company claims the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995.

The future results of the Company could be affected by subsequent events and could differ materially from those expressed in the forward-looking statements. If future events and actual performance differ from the Company's assumptions, the actual results could vary significantly from the performance projected in the forward-looking statements.

The following important factors could affect the future results of the Company and could cause those results to differ materially from those expressed in the forward-looking statements: 1) materially adverse changes in economic conditions in the markets served by the Company or by companies in which GTE has substantial investments; 2) material changes in available technology; 3) the final resolution of federal, state and local regulatory initiatives and proceedings, including arbitration proceedings, and judicial review of those initiatives and proceedings, pertaining to, among other matters, the terms of interconnection, access charges, universal service, unbundled network elements and resale rates; 4) the extent, timing, success and overall effects of competition from others in the local telephone and intraLATA toll service markets; and 5) the success and expense of our remediation efforts and those of our suppliers, customers, joint ventures, noncontrolled investments and all interconnecting carriers in achieving Year 2000 compliance. In addition, GTE has embarked on a major initiative to expand its service capability in the data communication, long-distance and enhanced services segments of the telecommunications marketplace and to provide a bundle of products and services both in and outside of its traditional service territories. Whether the Company realizes the benefits of these initiatives depends on GTE's ability to successfully develop the network facilities and systems required to provide these enhanced services, the success of its marketing initiatives, the levels of demand that are created for these services and the level of competition the Company faces as it seeks to penetrate new markets and emerging markets for new products and services. While GTE's management believes that it will be successful in implementing these new initiatives, there are uncertainties associated with its ability to increase revenue and income growth rates to the levels targeted through these initiatives and its ability to do so within the planned timeframes or investment levels.

To the Board of Directors and  
Shareholders of GTE Corporation:

We have audited the accompanying consolidated balance sheets of GTE Corporation (a New York corporation) and subsidiaries as of December 31, 1998 and 1997, and the related consolidated statements of income, comprehensive income, shareholders' equity and cash flows for each of the three years in the period ended December 31, 1998, as set forth on pages 23 through 37 of this report. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of GTE Corporation and subsidiaries as of December 31, 1998 and 1997, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 1998, in conformity with generally accepted accounting principles.



Dallas, Texas  
January 28, 1999

To Our Shareholders:

The management of GTE is responsible for the integrity and objectivity of the financial and operating information contained in this annual report, including the consolidated financial statements covered by the Report of Independent Public Accountants. These statements were prepared in conformity with generally accepted accounting principles and include amounts that are based on the best estimates and judgments of management.

The Company has a system of internal accounting controls that provides management with reasonable assurance that transactions are recorded and executed in accordance with its authorizations, that assets are properly safeguarded and accounted for, and that financial records are maintained so as to permit preparation of financial statements in accordance with generally accepted accounting principles. This system includes written policies and procedures, an organizational structure that segregates duties, and a comprehensive program of periodic audits by the internal auditors. The Company also has instituted policies and guidelines that require employees to maintain the highest level of ethical standards.

In addition, the Audit Committee of the Board of Directors, consisting solely of outside directors, meets periodically with management, the internal auditors and the independent public accountants to review internal accounting controls, audit results and accounting principles and practices, and annually recommends to the Board of Directors the selection of independent public accountants.



Charles R. Lee  
*Chairman and  
Chief Executive Officer*



Daniel P. O'Brien  
*Executive Vice President—Finance  
and Chief Financial Officer*

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
<b>Revenues and Sales</b>	\$25,473	\$23,260	\$21,339
<b>Operating Costs and Expenses</b>			
Cost of services and sales	10,741	9,203	8,071
Selling, general and administrative	4,821	4,560	4,010
Depreciation and amortization	3,820	3,886	3,770
Special charges	755	—	—
Total operating costs and expenses	20,137	17,649	15,851
<b>Operating Income</b>	5,336	5,611	5,488
<b>Other (Income) Expense</b>			
Interest—net	1,253	1,145	1,026
Other—net	38	48	50
Income before income taxes	4,045	4,418	4,412
Income taxes	1,553	1,624	1,614
Income before extraordinary charges	2,492	2,794	2,798
Extraordinary charges	(320)	—	—
<b>Net Income</b>	\$ 2,172	\$ 2,794	\$ 2,798
<b>Basic Earnings (Loss) Per Common Share</b>			
Before extraordinary charges	\$ 2.59	\$ 2.92	\$ 2.89
Extraordinary charges	(.33)	—	—
<b>Net Income</b>	\$ 2.26	\$ 2.92	\$ 2.89
<b>Diluted Earnings (Loss) Per Common Share</b>			
Before extraordinary charges	\$ 2.57	\$ 2.90	\$ 2.88
Extraordinary charges	(.33)	—	—
<b>Net Income</b>	\$ 2.24	\$ 2.90	\$ 2.88
<b>Average Common Shares Outstanding</b> (in millions)			
Basic	963	958	969
Diluted	968	962	972

See Notes to Consolidated Financial Statements.

<i>(Dollars in Millions)</i>	<i>December 31,</i>	
	<i>1998</i>	<i>1997</i>
<b>Assets</b>		
<b>Current Assets</b>		
Cash and cash equivalents	\$ 467	\$ 551
Receivables, less allowances of \$395 and \$333	4,785	4,782
Inventories and supplies	668	846
Deferred income tax benefits	167	51
Net assets held for sale	274	—
Other	420	307
Total current assets	6,781	6,537
Property, plant and equipment, net (including \$1,600 held for sale at December 31, 1998, see Note 11)	24,866	24,080
Prepaid pension costs	4,927	4,361
Franchises, goodwill and other intangibles	3,144	3,232
Investments in unconsolidated companies	2,210	2,335
Other assets	1,687	1,597
Total assets	\$43,615	\$42,142
<b>Liabilities and Shareholders' Equity</b>		
<b>Current Liabilities</b>		
Short-term obligations, including current maturities	\$ 4,148	\$ 3,398
Accounts payable and accrued expenses	4,138	4,672
Taxes payable	1,071	771
Dividends payable	470	466
Other	528	534
Total current liabilities	10,355	9,841
Long-term debt	15,418	14,494
Employee benefit plans	4,404	4,756
Deferred income taxes	1,948	1,782
Minority interests	1,984	2,253
Other liabilities	740	978
Total liabilities	34,849	34,104
<b>Shareholders' Equity</b>		
Common stock—991,374,778 and 984,252,887 shares issued	50	49
Additional paid-in capital	7,884	7,560
Retained earnings	2,740	2,372
Accumulated other comprehensive loss	(375)	(243)
Guaranteed ESOP obligations	(509)	(550)
Treasury stock—23,377,388 and 26,253,088 shares, at cost	(1,024)	(1,150)
Total shareholders' equity	8,766	8,038
Total liabilities and shareholders' equity	\$43,615	\$42,142

See Notes to Consolidated Financial Statements.

**Consolidated Statements of Cash Flows**
*GTE Corporation and Subsidiaries*

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
<b>Operations</b>			
Income before extraordinary charges	\$ 2,492	\$ 2,794	\$ 2,798
Adjustments to reconcile income before extraordinary charges to net cash from operations:			
Depreciation and amortization	3,820	3,886	3,770
Special charges	755	—	—
Deferred income taxes	471	456	415
Changes in current assets and current liabilities, excluding the effects of acquisitions and dispositions:			
Receivables—net	(767)	(622)	(571)
Other current assets	(5)	(220)	26
Accrued taxes and interest	381	86	(109)
Other current liabilities	(662)	325	(220)
Other—net	(595)	(541)	(210)
Net cash from operations	5,890	6,164	5,899
<b>Investing</b>			
Capital expenditures	(5,609)	(5,128)	(4,088)
Acquisitions and investments	(121)	(927)	(476)
Proceeds from sales of assets	209	73	337
Other—net	13	89	(50)
Net cash used in investing	(5,508)	(5,893)	(4,277)
<b>Financing</b>			
Common stock issued	447	288	444
Purchase of treasury stock	—	(576)	(967)
Dividends paid	(1,807)	(1,802)	(1,825)
Long-term debt issued	3,934	2,407	2,038
Long-term debt retired	(1,988)	(2,417)	(582)
Increase (decrease) in short-term obligations, excluding current maturities	(978)	2,015	(725)
Other—net	(74)	(40)	68
Net cash used in financing	(466)	(125)	(1,549)
Increase (decrease) in cash and cash equivalents	(84)	146	73
Cash and cash equivalents:			
Beginning of year	551	405	332
End of year	\$ 467	\$ 551	\$ 405
<b>Cash paid during the year for</b>			
Interest	\$ 1,321	\$ 1,282	\$ 1,088
Income taxes	854	1,057	1,325

*See Notes to Consolidated Financial Statements.*

**Consolidated Statements of Shareholders' Equity**
*GTE Corporation and Subsidiaries*

<i>(Dollars in Millions)</i>	<i>Common Stock</i>	<i>Additional Paid-in Capital</i>	<i>Retained Earnings (Deficit)</i>	<i>Accumulated Other Comprehensive Income (Loss)</i>	<i>Guaranteed ESOP Obligations</i>	<i>Treasury Stock</i>	<i>Total</i>
<b>Shareholders' Equity, December 31, 1995</b>	\$49	\$8,221	\$ (534)	\$(172)	\$(603)	\$ (90)	\$ 6,871
Net income			2,798				2,798
Dividends declared		(915)	(905)				(1,820)
Common and treasury stock issued under employee and shareholder plans (11,570,646 shares)		110				340	450
Purchase of treasury stock (23,533,200 shares)						(1,006)	(1,006)
Other			11	4	28		43
<b>Shareholders' Equity, December 31, 1996</b>	49	7,416	1,370	(168)	(575)	(756)	7,336
Net income			2,794				2,794
Dividends declared			(1,800)				(1,800)
Common and treasury stock issued under employee and shareholder plans (6,620,993 shares)		146				142	288
Purchase of treasury stock (11,719,200 shares)						(536)	(536)
Other		(2)	8	(75)	25		(44)
<b>Shareholders' Equity, December 31, 1997</b>	49	7,560	2,372	(243)	(550)	(1,150)	8,038
Net income			2,172				2,172
Dividends declared			(1,811)				(1,811)
Common and treasury stock issued under employee and shareholder plans (9,997,591 shares)	1	320				126	447
Other		4	7	(132)	41		(80)
<b>Shareholders' Equity, December 31, 1998</b>	\$50	\$7,884	\$ 2,740	\$(375)	\$(509)	\$(1,024)	\$ 8,766

**Consolidated Statements of Comprehensive Income**

<i>(Dollars in Millions)</i>	<i>Years Ended December 31,</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Net income	\$2,172	\$2,794	\$2,798
Other comprehensive income (loss):			
Foreign currency translation adjustments	(144)	(90)	19
Unrealized gains (losses) on securities, net of taxes of \$6, \$8, and \$(8)	12	15	(15)
Other comprehensive income (loss)	(132)	(75)	4
Comprehensive income	\$2,040	\$2,719	\$2,802

*See Notes to Consolidated Financial Statements.*

## 1. Description of Business and Summary of Significant Accounting Policies

### Description of Business

GTE Corporation and subsidiaries ("GTE" or "the Company") is one of the world's largest telecommunications companies with an array of products and services that is among the broadest in the industry. GTE's National and International Operations serve approximately 30 million telephone access lines through subsidiaries in the United States, Canada and the Dominican Republic, and an affiliate in Venezuela. GTE is a leading wireless operator in the United States, with more than 4.8 million wireless customers and the opportunity to serve 61.4 million potential wireless customers. Outside the United States, GTE operates wireless networks serving approximately 2.8 million customers with 23.4 million potential wireless customers through subsidiaries in Canada, the Dominican Republic and Argentina, and affiliates in Venezuela and Taiwan. GTE also participates in a venture which operates a paging network in China. GTE provides data services, including dial-up Internet access for residential and small business consumers and Web-based applications for Fortune 500 companies. GTE is also a leader in government and defense communications systems and equipment, directories and telecommunications-based information services and systems.

### Basis of Presentation

GTE prepares its consolidated financial statements in accordance with generally accepted accounting principles, which require management to make estimates and assumptions that affect reported amounts. Actual results could differ from those estimates.

The consolidated financial statements of GTE include the accounts of all majority-owned subsidiaries. All significant intercompany amounts have been eliminated. Investments in 20%- to 50%-owned companies and less than 20%-owned cellular partnerships over which the Company exercises significant influence are accounted for on the equity basis (see Note 5). Other investments of less than 20% are accounted for on the cost basis.

Reclassifications of prior-year data have been made, where appropriate, to conform to the 1998 presentation.

### Revenue Recognition

Revenues are recognized when services are rendered or products are delivered to customers. Long-term contracts are accounted for using the percentage-of-completion method, with revenues recognized in the proportion that costs incurred bear to the estimated total costs at completion. Expected losses on such contracts, if any, are charged to income currently.

### Depreciation and Amortization

GTE's telephone operating subsidiaries depreciate assets using the remaining life methodology and straight-line depreciation rates. This method depreciates the remaining net investment in telephone plant, less anticipated net salvage value, over remaining economic asset lives. This method requires the periodic review and revision of depreciation rates.

The economic asset lives used by our telephone subsidiaries are as follows:

<i>Average lives (in years)</i>	
Fiber-optic cable	20
Copper wire	15
Switching equipment	10
Circuit equipment	8

When depreciable telephone plant is retired in the normal course of business, the amount of such plant is deducted from the respective plant and accumulated depreciation accounts. Gains or losses on disposition are amortized with the remaining net investment in telephone plant. When depreciable telephone plant is retired outside the normal course of business, for example if a local exchange is sold, any resulting gain or loss is included in operating income.

Property and equipment of other subsidiaries is depreciated on a straight-line basis over the following estimated useful lives: buildings, 20 to 40 years; cellular and data network equipment, 5 to 10 years; furniture and fixtures and other equipment, 3 to 5 years.

When depreciable assets of other subsidiaries are retired or otherwise disposed of, the related cost and accumulated depreciation are deducted from the plant accounts and any resulting gain or loss is included in operating income.

Franchises, goodwill and other intangibles are amortized on a straight-line basis over the periods to be benefited or 40 years, whichever is less. Amortization expense for consolidated subsidiaries was \$131 million, \$96 million and \$90 million in 1998-96, respectively. Accumulated amortization was \$819 million and \$677 million at December 31, 1998 and 1997, respectively. Goodwill resulting from investments in unconsolidated subsidiaries is amortized on a straight-line basis over the periods to be benefited or 40 years, whichever is less.

### Foreign Currency Translation

Assets and liabilities of subsidiaries operating in foreign countries are translated into U.S. dollars using the exchange rates in effect at the balance sheet date. Results of operations are translated using the average exchange rates prevailing throughout the period. For most subsidiaries and affiliates, the effects of exchange rate fluctuations on translating foreign currency assets and liabilities into U.S. dollars are included in the other comprehensive income component of shareholders' equity. For those affiliates operating in highly inflationary economies, gains and losses associated with the effects of exchange rate fluctuations on translating foreign currency assets and liabilities into U.S. dollars are included in net income.

### Comprehensive Income

Effective January 1, 1998, GTE adopted Statement of Financial Accounting Standards (SFAS) No. 130, "Reporting Comprehensive Income," which establishes standards for reporting comprehensive income and its components. Included in other comprehensive income are unrealized gains and losses on securities that the Company intends to hold to maturity and foreign currency translation gains and losses. Prior year financial statements have been reclassified to conform to the requirements of SFAS No. 130.

### Employee Benefit Plans

Pension and postretirement health care and life insurance benefits earned during the year as well as interest on projected benefit obligations are accrued currently. Prior service costs and credits resulting from changes in plan benefits are amortized over the average remaining service period of the employees expected to receive benefits. Curtailment gains and losses associated with employee separations are recognized when they occur. Settlement gains and losses are recognized when significant pension obligations are settled and the gain or loss is determinable.

### Valuation of Assets

The impairment of tangible and intangible assets is assessed when changes in circumstances indicate that their carrying value may not be recoverable. Under SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to Be Disposed Of," a determination of impairment, if any, is made based on estimated future cash flows, salvage value or expected net sales proceeds depending on the circumstances. In instances where goodwill has been recorded in connection with impaired assets, the carrying amount of the goodwill is first eliminated before any reduction to the carrying value of tangible or identifiable intangible assets. GTE's policy is to record asset impairment losses, and any subsequent adjustments to such losses as initially recorded, as well as net gains or losses on sales of assets as a component of operating income. Under Accounting Principles Board Opinion No. 17, "Intangible Assets," the Company also annually evaluates the future period over which the benefit of goodwill will be received, based on future cash flows, and changes the amortization life accordingly.

### Income Taxes

Deferred tax assets and liabilities are established for temporary differences between the way certain income and expense items are reported for financial reporting and tax purposes. Deferred tax assets and liabilities are subsequently adjusted, to the extent necessary, to reflect tax rates expected to be in effect when the temporary differences reverse. A valuation allowance is established for deferred tax assets for which realization is not likely.

Deferred income taxes were not provided on undistributed earnings of foreign subsidiaries of approximately \$488 million at December 31, 1998, as such earnings are expected to be permanently reinvested.

### Earnings Per Common Share

All earnings per share computations and presentations are in accordance with SFAS No. 128, "Earnings per Share" (see Note 14).

### Cash and Cash Equivalents

Cash and cash equivalents include investments in short-term, highly liquid securities, which have maturities when purchased of three months or less.

### Financial Instruments

GTE uses a variety of financial instruments to hedge its exposure to fluctuations in interest and foreign exchange rates and in compensation expense related to GTE's common stock price appreciation. The Company does not use financial instruments for speculative or trading purposes, nor is the Company a party to leveraged derivatives. Amounts to be paid or received under interest rate swaps are accrued as interest expense. Gains or losses on foreign exchange contracts are

recognized based on changes in exchange rates, as are offsetting foreign exchange gains or losses on the foreign currency obligations being hedged. Gains or losses on long-term call options on GTE's common stock, which hedge GTE's exposure to compensation expense related to outstanding stock appreciation rights (SARs) and other stock-based compensation, are recognized based on fluctuations in the market price of GTE's common stock. Gains or losses recognized on call options offset compensation expense in GTE's consolidated statements of income.

### Inventories and Supplies

Inventories and supplies are stated at the lower of cost, determined principally by the average cost method, or net realizable value.

### Software

GTE classifies software as either network-related or non-network related. For network-related software, initial operating systems software is capitalized and amortized over the life of the related hardware. All other network-related software, including right-to-use fees, is expensed as incurred. Non-network related software, which includes billing and administrative systems, is capitalized and amortized over useful lives ranging from 3 to 5 years. Software maintenance costs are expensed as incurred. During 1998-1996, non-network and maintenance-related software expenditures were \$516 million, \$376 million and \$168 million, respectively, of which \$243 million and \$149 million were capitalized in 1998 and 1997, respectively, associated with the implementation of new administrative systems within the Company.

### Recent Accounting Pronouncements

In March 1998, the American Institute of Certified Public Accountants issued Statement of Position (SOP) 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use." Under the provisions of this SOP, effective January 1, 1999, GTE will be required to capitalize and amortize the cost of all internal-use software, including network-related software it now expenses. During 1998, the Company expensed network-related software of approximately \$200 million.

In June 1998, the Financial Accounting Standards Board (FASB) issued SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," which establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. The statement requires entities that use derivative instruments to measure these instruments at fair value and record them as assets or liabilities on the balance sheet. It also requires entities to reflect the gains or losses associated with changes in the fair value of these derivatives, either in earnings or as a separate component of comprehensive income, depending on the nature of the underlying contract or transaction. The Company is currently assessing the impact of adopting SFAS No. 133, which is effective January 1, 2000.

## 2. Proposed Merger with Bell Atlantic Corporation

On July 27, 1998, GTE and Bell Atlantic entered into a merger agreement providing for the combination of the two companies. Under the terms of the agreement, which was unanimously approved by the boards of directors of both companies, GTE shareholders will receive 1.22 shares of Bell Atlantic stock for each GTE share they own. The merger is subject to shareholder and regulatory approvals.

### 3. Strategic Initiatives

GTE's domestic strategy is to profitably offer a complete bundle of high-growth telecommunications services nationwide. Consistent with this strategy, as permitted by the Telecommunications Act of 1996, GTE launched nationwide long-distance telephone service in early 1996. To accelerate its strategic transformation, in 1997, GTE created a national sales and marketing organization to market its products and services both inside and outside of its traditional franchise areas and made significant investments in enhanced data and leading-edge, Internet-based products and services. These investments included the purchase of a nationwide fiber-optic network and the acquisition of BBN Corporation, a leading provider of Internet-based services. Consistent with GTE's decision to focus its resources on higher-growth segments of the industry, in late 1997, GTE began a comprehensive review of its core operations to identify business activities that were no longer strategic or were inconsistent with its growth objectives. As a result of the completion of the initial phase of this review during the first quarter of 1998, the Company committed to a plan to sell or exit various business activities and reduce costs through employee reductions and related actions. As a result of these actions, during the first quarter of 1998, the Company recorded a pretax charge of \$755 million, \$482 million after-tax, or \$.50 per diluted share, for the year.

#### Net Assets Held for Sale

During the first quarter of 1998, the Company committed to a repositioning plan that resulted in a decision to sell GTE Government Systems Corporation, a supplier of government and defense communications systems; GTE Airfone Incorporated, a provider of aircraft-passenger telecommunications; and approximately 1.6 million domestic access lines located in 13 states. In aggregate, these transactions are expected to generate for the Company after-tax cash proceeds in excess of \$3 billion. The sale of GTE Government Systems and GTE Airfone are expected to close in 1999 and, accordingly, their net assets have been reclassified to "Net assets held for sale" in the consolidated balance sheets. Due to the regulatory approvals that are required, it is projected that most of the sales of local access lines will close in 2000. As a result, the net book value of these lines, which approximates \$1.6 billion, continues to be reported in "Property, plant and equipment, net" in the consolidated balance sheets. The Company intends to continue to operate all of these assets until sold. Based on the decision to sell, however, the Company stopped recording depreciation expense for these assets. This lowered depreciation expense by approximately \$100 million for the year.

During 1998-1996, GTE Government Systems and GTE Airfone generated combined revenues of approximately \$1.6 billion, \$1.4 billion and \$1.3 billion, respectively, and operating income of approximately \$160 million, \$80 million and \$50 million, respectively. Due to the centralized manner in which GTE's local telephone companies are managed and since the access lines to be sold represent portions of states rather than entire operating companies, revenues and operating income applicable to the access lines to be sold are not readily determinable. The 1.6 million access lines represent approximately 7% of the average domestic lines that GTE Network Services had in service during 1998.

#### Special Charges—asset impairments and exit costs

Based on the decision to sell, the Company recorded a pretax charge of \$200 million to reduce the carrying value of GTE Airfone's assets to estimated net sales proceeds. No charge was recorded for GTE Government Systems or the access lines to be sold because their estimated fair values were in excess of their carrying values.

During the first quarter of 1998, the Company also committed to a plan to exit a number of other nonstrategic business activities. As a result, the Company recorded a pretax charge of \$156 million to reduce the carrying value of affected assets to expected net salvage value and to recognize costs resulting from the exit plan. The major components of the charge include:

- the write-off of network equipment and supplies for discontinued wireless products and services (\$81 million);
- the shutdown of business units developing interactive video products and services and excess printing facilities (\$42 million); and
- the write-off of impaired assets in Latin America (\$33 million).

GTE expects that the assets affected by these actions will be sold or discarded within a year of the decision to exit the activities to which they relate.

After completing the review of its operations, the Company also decided to scale back the deployment of the hybrid fiber coax (HFC) video networks that it had built over the past three years in certain test markets. Although the Company is obligated to, and will continue to, use the existing HFC networks to provide video service in these markets, technological innovations have created alternative ways for the Company to deliver video and high-speed data services in the future at a significantly lower overall cost. Due to the significant change in the scale of the HFC networks and the effect on future revenues and expenses, the Company recorded a pretax charge for impairment of approximately \$161 million based on estimated future cash flows. At December 31, 1998, these networks, which have generated operating losses of approximately \$86 million, had a net book value of approximately \$250 million.

#### Special Charges—employee related and other actions

During the first quarter of 1998, the Company also decided to consolidate facilities and centralize or eliminate a variety of employee functions and, as a result, recorded a \$107 million pretax charge. During the second half of the year, the Company closed several administrative facilities, including its corporate headquarters in Connecticut and approximately 140 domestic retail stores and other locations operated by its National Operations. The cost of these actions is composed primarily of employee severance, outplacement and benefit continuation costs for approximately 1,700 employees and other costs to exit locations no longer used by the Company. At December 31, 1998, 1,587 employees had been separated. The Company anticipates that an additional 2,500–3,500 employee separations and related actions will occur during the first quarter of 1999 and that additional charges of approximately \$100–\$150 million after-tax will be necessary as the plans are finalized.

The Company also recorded a pretax charge of approximately \$131 million related to nonrecurring federal and state regulatory rulings affecting its Network Services unit. Approximately two thirds of this charge relates to nonrecurring access rate refunds applied by the FCC retroactively in 1997, which the Company has contested in the courts. In addition, the charge also included the write-off of mandated

## Notes to Consolidated Financial Statements

costs, including generic software, and other costs incurred by the Company for which revenue recovery was not allowable under the regulatory process.

### Special Charges—by category and business unit

The following summarizes the special charges by major category and by business unit affected:

<i>(Dollars in Millions)</i>	<i>Initial Charge</i>	<i>Cash Payments</i>	<i>Remaining Liability</i>
Major Category:			
Asset impairments	\$483	\$ —	\$ —
Exit costs	34	10	24
Employee related and other actions			
Severance	77	33	44
Other	30	22	8
Other actions	131	94	37
<b>Total</b>	<b>\$755</b>	<b>\$159</b>	<b>\$113</b>
Business Unit:			
National Operations			
Network Services	\$171	\$124	\$ 38
Wireless Products and Services	91	9	25
Other National Operations	397	7	—
International Operations	38	—	11
Corporate and other	58	19	39
<b>Total</b>	<b>\$755</b>	<b>\$159</b>	<b>\$113</b>

The \$58 million included in "Corporate and other" relates to severance and related costs associated with the closing of several administrative facilities, including the Company's corporate headquarters and worldwide training facility in Connecticut.

There have been no adjustments to the liability as originally recorded.

### 4. Extraordinary Charges

During the first quarter of 1998, GTE recorded after-tax extraordinary charges of \$320 million (net of tax benefits of \$256 million), or \$.33 per diluted share.

Approximately \$300 million of the charge related to the discontinuation of SFAS No. 71, "Accounting for the Effects of Certain Types of Regulation," by GTE's Canadian operations. The decision by GTE's Canadian subsidiaries to discontinue using regulatory accounting practices was in response to rulings by the Canadian regulatory commission in March of 1998 that opened the Canadian telecommunications market to full competition. Under SFAS No. 71, certain assets were depreciated and certain expenses were recognized over a longer period of time than would have been the case in a competitive environment. This charge includes a reduction in the net carrying value of property, plant and equipment of \$270 million to reflect impairment based on the estimated cash flows that the assets are expected to generate in a competitive environment and a reduction in costs that had been capitalized based on the expectation of future recovery of approximately \$30 million.

In addition, during the first quarter of 1998, GTE called \$800 million of high-coupon debt and preferred stock prior to their stated

maturity date, resulting in a one-time, after-tax extraordinary charge of \$20 million.

### 5. Investments in Unconsolidated Companies

GTE's investments in companies accounted for on the equity basis at December 31, were as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>
CANTV	\$1,751	\$1,645
CTI Holdings, S.A.	—	208
Other investments	459	482
<b>Total</b>	<b>\$2,210</b>	<b>\$2,335</b>

Compañía Anónima Nacional Teléfonos de Venezuela (CANTV) is the primary provider of local telephone service and national and international long-distance service in Venezuela. CANTV also provides cellular, Internet-access and directory advertising services. On December 22, 1998, GTE increased its ownership interest in CANTV from 25.9% to 26.4%. At December 31, 1998 and 1997, GTE's investment in CANTV included unamortized goodwill of \$765 million and \$787 million, respectively.

CTI Holdings, S.A. (CTI), is a consortium providing cellular services in the north and south interior regions of Argentina. During 1998, GTE increased its ownership interest in CTI and assumed management control through the conversion of debt to equity, and through the purchase of additional shares. As a result, in the fourth quarter of 1998, GTE changed the accounting for its investment in CTI from the equity method to full consolidation. The consolidation of CTI, which increased the Company's revenues and operating income by \$126 million and \$17 million, respectively, during 1998 had no effect on net income. As of December 31, 1998, CTI had total assets of approximately \$1.1 billion, including \$700 million of net property, plant and equipment, and long-term debt of \$712 million.

Other investments represent cellular partnerships in the U.S. and other international investments.

At December 31, 1998, GTE had a 50.8% ownership interest in BC TELECOM, Inc. (BC TELECOM), a full-service telecommunications provider in the province of British Columbia, Canada. On January 31, 1999, BC TELECOM and TELUS Corporation merged to form a public company called BCT.TELUS Communications, Inc. GTE's ownership interest in the merged company, BCT.TELUS, is approximately 26.7% and, as such, during the first quarter of 1999, the Company will change the accounting for its investment from full consolidation to the equity method. In 1998, GTE's consolidated results include the following amounts related to BC TELECOM: revenues of \$2.2 billion, operating income of \$589 million, total assets of \$2.6 billion, including \$1.7 billion of net property, plant and equipment, and long-term debt of \$686 million.

### 6. Shareholders' Equity

#### Common Stock

The authorized common stock of GTE at December 31, 1998, consisted of two billion shares with a par value of \$.05 per share. In 1997, GTE's Board of Directors authorized the repurchase of up to 20 million shares of currently issued GTE common stock in the open market or in privately negotiated transactions.

## Notes to Consolidated Financial Statements

### Additional Paid-In Capital

Dividends for the first and second quarters of 1996 were paid entirely from additional paid-in capital as a result of the extraordinary charges taken as of December 31, 1995, in connection with the discontinuance of SFAS No. 71 for domestic telephone subsidiaries. Beginning in the third quarter of 1996, dividends were paid from retained earnings.

### Accumulated Other Comprehensive Income

Accumulated other comprehensive income includes cumulative foreign currency translation adjustments of \$(407) million, \$(263) million and \$(173) million at December 31, 1998-96, respectively (see Note 1); and cumulative unrealized gains on investments in securities of \$32 million, \$20 million and \$5 million at December 31, 1998-96, respectively.

## 7. Stock Option and Shareholder Rights Plans

### Stock Option Plans

GTE maintains broad-based stock option plans that cover substantially all employees. Prior to 1997, options were granted separately or in conjunction with stock appreciation rights (SARs). Beginning in 1997, the granting of SARs was discontinued. In 1997, shareholders approved the GTE Corporation 1997 Long-Term Incentive Plan (the LTIP). Each option granted under the LTIP conveys the right to purchase, at fair market value on the date of the grant, shares of GTE common stock. Generally, options have a term of 10 years and become vested over a period not to exceed seven years. The LTIP plan, as approved, authorizes GTE to issue up to 43 million common shares. Through December 31, 1998, options have been granted to purchase 27.2 million shares. In addition, 19.4 million options have been granted under predecessor plans.

The following table summarizes stock option activity during each of the last three years (number of options in thousands):

	<i>Stock Options</i>	<i>Average Price</i>
Balance, December 31, 1995	15,434	\$32.21
Options granted	13,268	41.96
Options exercised	(2,634)	30.29
Options cancelled or forfeited	(154)	37.51
Balance, December 31, 1996	25,914	37.36
Options granted	22,208	45.28
Options exercised	(3,951)	33.58
Options cancelled or forfeited	(1,046)	40.31
Balance, December 31, 1997	43,125	41.71
Options granted	14,703	53.97
Options exercised	(8,672)	39.34
Options cancelled or forfeited	(2,461)	44.78
Balance, December 31, 1998	46,695	\$45.85

At December 31, 1998, 17.6 million options were exercisable.

In 1995, the FASB issued SFAS No. 123, "Accounting for Stock-Based Compensation." As permitted by SFAS No. 123, GTE continues to apply the recognition and measurement provisions of Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees" (APB 25). In accordance with APB 25, compensation expense is not recognized for stock options on the date of grant since it is GTE's practice to grant options with an exercise price

equal to the fair market value of its common stock on the date of grant. Under SFAS No. 123, compensation cost is measured at the grant date based on the value of the award and is recognized over the service or vesting period. Had compensation cost for GTE's stock options been determined under SFAS No. 123, based on the fair market value at the grant dates, GTE's proforma net income and diluted earnings per share at December 31 would have been as follows:

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	<i>1998</i>	<i>1997</i>	<i>1996</i>
Net Income			
As reported	\$2,172	\$2,794	\$2,798
Proforma	2,113	2,769	2,776
Diluted Earnings Per Share			
As reported	\$ 2.24	\$ 2.90	\$ 2.88
Proforma	2.18	2.88	2.86

The fair value of each option grant is estimated on the date of grant using the Black-Scholes option pricing model with the following weighted-average assumptions for those options granted in 1998-1996: expected volatility of 18%, expected maturities of seven years, risk-free interest rates equal to the yield on seven-year U.S. Treasury notes on the grant date and expected dividend yield of approximately 3%.

### Shareholder Rights Plan

GTE maintains a shareholder rights plan. Under the original provisions of this plan, a right to purchase one one-thousandth of a share of series A participating no par preferred stock for \$200 (a "Right") was granted for each outstanding share of GTE common stock. As a result of a two-for-one stock split effected after the adoption of the plan, each share of GTE common stock is currently entitled to one-half of a Right. The Rights become exercisable only if a person or group, without GTE's prior consent, (i) acquires or commences a tender or exchange offer for 20% or more of GTE common stock, or (ii) acquires 10% or more of GTE common stock and executes an agreement with GTE to effect a merger or other business combination. The Rights have certain anti-takeover effects designed to cause substantial dilution to a person or group that attempts to acquire GTE on terms not approved by GTE's Board of Directors. The Rights may be redeemed by GTE at a price of \$.01 per Right, at any time prior to becoming exercisable. Under this plan, Rights that are not redeemed or exercised will expire on December 7, 1999.

## 8. Minority Interests

Minority interests in equity of subsidiaries as of December 31 was as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>
Minority interests in consolidated subsidiaries:		
BC TELECOM (50.8% GTE ownership)	\$ 550	\$ 789
Québec Telephone (50.1% and 50.6% GTE ownership, respectively)	85	85
Cellular partnerships and other	159	170
Preferred securities issued by subsidiaries	1,190	1,209
Total minority interests	\$1,984	\$2,253

## Notes to Consolidated Financial Statements

Preferred securities issued by subsidiaries include two issues, Series A and B, totaling \$1.0 billion of Monthly Income Preferred Securities. These securities, issued by GTE Delaware, a limited partnership holding solely GTE junior subordinated debentures, are subject to optional redemption at a price of \$25 per share. Series A and B become callable beginning October 17, 1999, and March 6, 2000, respectively, have cumulative annual dividend rates of 9.25% and 8.75% and mature in 2024 and 2025, respectively.

### 9. Debt

Long-term debt as of December 31, was as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>
GTE Corporation:		
Debentures, maturing 2000 through 2028, average rates 7.9% and 8.7%	\$ 5,300	\$ 4,150
Guaranteed ESOP obligations, maturing 1999 through 2005, average rate 9.7%	555	555
Other borrowings, maturing 2000 through 2010, average rates 6.9% and 6.1%	805	807
	<u>6,660</u>	<u>5,512</u>
Telephone Subsidiaries:		
First mortgage bonds, debentures and notes, maturing through 2031, average rates 7.1% and 7.5%	8,347	7,412
Other Subsidiaries:		
Debentures and notes, maturing through 2012, average rates 10.1% and 7.3%	1,340	696
Commercial paper expected to be refinanced on a long-term basis, average rates 4.5% and 6.0%	217	1,963
Total principal amount	16,564	15,583
Unamortized premium and (discount)—net	(59)	13
Total	16,505	15,596
Less: Current maturities	1,087	1,102
Total long-term debt	<u>\$15,418</u>	<u>\$14,494</u>

Estimated payments of long-term debt during the next five years are: \$1.1 billion in 1999; \$1.1 billion in 2000; \$884 million in 2001; \$805 million in 2002; and \$661 million in 2003.

GTE's telephone subsidiaries finance part of their construction programs through the use of short-term loans, including commercial paper, which are refinanced at later dates by the issuance of long-term debt or equity. As a result of this practice, at times, the Company has negative working capital. First mortgage bonds issued by GTE's telephone subsidiaries are secured by a lien on substantially all telephone property, plant and equipment.

Total short-term obligations as of December 31 were as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>
Commercial paper—average rates 5.4% and 6.1%	\$3,056	\$2,259
Notes payable—average rates 3.7% and 6.9%	5	37
Current maturities of long-term debt	1,087	1,102
Total short-term obligations	<u>\$4,148</u>	<u>\$3,398</u>

At December 31, 1998, GTE had lines of credit totaling \$5.0 billion available to provide backup to its commercial paper program. No amounts had been drawn against these lines of credit at December 31, 1998.

### 10. Financial Instruments

As of December 31, 1998 and 1997, GTE had entered into interest rate swap agreements primarily to convert floating rate long-term and short-term debt to fixed rates. Additionally, GTE had entered into forward interest rate swap agreements and forward contracts to sell U.S. Treasury Bonds to hedge against changes in market interest rates on planned long-term debt issuances expected to be completed within the next 12 months. GTE used forward foreign exchange contracts to offset foreign exchange gains or losses on the foreign currency obligations being hedged and used long-term call options on GTE common stock to hedge exposure to compensation expense related to outstanding stock appreciation rights.

As of December 31, 1998 and 1997, GTE had the following financial instruments in effect:

<i>(Dollars in Millions)</i>	<i>Notional Amount</i>	<i>Expiration Dates</i>	<i>Weighted-Average Pay Rate</i>
Interest rate swaps:			
Pay fixed			
1998	\$ 648	1999-2008	6.3%
1997	1,212	1998-2008	6.3%
Pay floating			
1998	\$ 124	1999-2001	
1997	214	1998-2001	
Forward interest rate swap agreements:			
1998	\$ 100	1999	6.2%
1997	1,460	1998-2000	7.0%
Forward foreign exchange contracts:			
1998	\$ 409	2004	
1997	579	1998-2004	
Call options on GTE common stock:			
1998	\$ 315	1999-2006	
1997	380	1998-2006	

## Notes to Consolidated Financial Statements

GTE has entered into domestic interest rate swaps and forward interest rate swap agreements, where GTE pays fixed rates, as indicated in the previous table, and receives floating rates, primarily based on three-month LIBOR. At December 31, 1998 and 1997, the three-month LIBOR was 5.1% and 5.8%, respectively.

GTE's Canadian telephone subsidiaries have entered into interest rate swaps, where GTE pays floating rates, primarily Banker's Acceptance rates, and receives fixed Canadian Dollar treasury rates. At December 31, 1998 and 1997, the Banker's Acceptance rate was 5.1% and 4.8%, respectively.

Gains and losses recognized upon the expiration or settlement of forward interest rate swap agreements and forward contracts to sell U.S. Treasury Bonds are amortized over the life of the associated long-term debt issuance as a decrease or increase to interest expense. For 1998 and 1997, the net gains (losses) that are being amortized over future periods were \$(85) million and \$2 million, respectively.

The risk associated with these financial instruments arises from the possible inability of counterparties to meet the contract terms and from movements in interest and exchange rates as well as the market price of GTE's common stock. GTE carefully evaluates and continually monitors the creditworthiness of its counterparties and believes the risk of nonperformance is remote.

The fair values of other financial instruments included in the consolidated balance sheets, other than long-term debt, closely approximate their carrying value. As of December 31, 1998 and 1997, the estimated fair value of long-term debt based on either quoted market prices or an option pricing model, exceeded its carrying value by approximately \$1.5 billion and \$600 million, respectively.

### 11. Property, Plant and Equipment

Property, plant and equipment as of December 31 was as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>
Land	\$ 349	\$ 369
Buildings	4,397	4,534
Plant and equipment	51,489	45,715
Work in progress and other	3,454	5,872
Total	59,689	56,490
Accumulated depreciation	(34,823)	(32,410)
Total property, plant and equipment—net	\$ 24,866	\$ 24,080

At December 31, 1998, total property, plant and equipment—net included approximately \$1.6 billion of access lines and related equipment held for sale (see Note 3). This represents gross assets of \$4.4 billion less accumulated depreciation of \$2.8 billion.

### 12. Employee Benefit Plans

#### Pension and Other Postretirement Benefit Plans

GTE sponsors several qualified and nonqualified pension plans and other postretirement benefit plans for its employees. Substantially all GTE employees are covered under defined benefit pension plans and postretirement health care and life insurance plans. Pension plans are generally noncontributory. Postretirement health care plans are generally contributory and include a limit on GTE's share of the cost for recent and future retirees. All of the following information is presented in accordance with the revised disclosure requirements of

SFAS No. 132, "Employers' Disclosures about Pensions and Other Postretirement Benefits."

The following tables provide a reconciliation of the changes in the plans' benefit obligations and fair value of plan assets for the years ended December 31, and a statement of funded status as of December 31:

<i>(Dollars in Millions)</i>	<i>Pension Benefits</i>		<i>Other Postretirement Benefits</i>	
	<i>1998</i>	<i>1997</i>	<i>1998</i>	<i>1997</i>
Benefit obligation				
at January 1	\$ 8,649	\$ 8,067	\$ 4,104	\$ 4,065
Service cost	293	259	44	43
Interest cost	651	618	234	240
Plan amendments	10	206	(34)	—
Actuarial (gain) loss	527	347	(272)	(43)
Benefits paid	(792)	(545)	(230)	(222)
Curtailments and settlements	(85)	(339)	(2)	(11)
Assets held for sale	(435)	—	(175)	—
Other	(29)	36	32	32
Benefit obligation at December 31	\$ 8,789	\$ 8,649	\$ 3,701	\$ 4,104
Fair value of plan assets				
at January 1	\$16,934	\$15,097	\$ 524	\$ 416
Actual return on plan assets	2,511	2,689	83	44
Company contributions	45	105	217	253
Benefits paid	(792)	(545)	(230)	(222)
Settlements	(63)	(379)	—	—
Assets held for sale	(626)	—	(71)	—
Other	(60)	(33)	33	33
Fair value of plan assets at December 31	\$17,949	\$16,934	\$ 556	\$ 524
Funded status as of				
December 31	\$ 9,160	\$ 8,285	\$(3,145)	\$(3,580)
Unrecognized transition asset	(244)	(318)	—	—
Unrecognized prior service cost (benefit)	241	261	(626)	(731)
Unrecognized (gain) loss	(4,626)	(4,171)	(50)	248
Net amount recognized	\$ 4,531	\$ 4,057	\$(3,821)	\$(4,063)

## Notes to Consolidated Financial Statements

The following table provides the amounts recognized in the consolidated balance sheets as of December 31:

<i>(Dollars in Millions)</i>	<i>Pension Benefits</i>		<i>Other Postretirement Benefits</i>	
	<i>1998</i>	<i>1997</i>	<i>1998</i>	<i>1997</i>
Prepaid pension costs	\$4,927	\$4,361	\$ —	\$ —
Accrued benefit liability	(396)	(304)	(3,821)	(4,063)
Net amount recognized	\$4,531	\$4,057	\$(3,821)	\$(4,063)

The following tables provide the components of net periodic benefit cost for the years ended December 31:

<i>(Dollars in Millions)</i>	<i>Pension Benefits</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Service cost	\$ 293	\$ 259	\$ 250
Interest cost	651	618	593
Expected return on plan assets	(1,307)	(1,193)	(1,136)
Amortization of:			
Transition asset	(76)	(89)	(96)
Prior service cost	26	9	9
Net gain	(60)	(42)	(51)
Curtailements and settlements	(35)	(269)	(70)
Net periodic benefit cost	\$ (508)	\$ (707)	\$ (501)

<i>(Dollars in Millions)</i>	<i>Other Postretirement Benefits</i>		
	<i>1998</i>	<i>1997</i>	<i>1996</i>
Service cost	\$ 44	\$ 43	\$ 49
Interest cost	234	240	255
Expected return on plan assets	(39)	(32)	(22)
Amortization of:			
Prior service benefit	(79)	(75)	(53)
Net gain	(9)	(4)	(1)
Curtailement gain	(2)	—	—
Net periodic benefit cost	\$149	\$172	\$228

In addition to the net periodic benefit costs reported in the previous tables, GTE recognized one-time costs for special termination benefits provided under voluntary and involuntary separation programs of \$19 million, \$64 million and \$20 million in 1998-1996, respectively. Curtailment and settlement gains or losses related to these programs, divestitures occurring during the period and benefit obligations settled through the purchase of annuities for certain retiree pensions are reflected in the above tables.

The weighted-average assumptions used in measuring the Company's benefit obligations as of December 31 are as follows:

	<i>Pension Benefits</i>		<i>Other Postretirement Benefits</i>	
	<i>1998</i>	<i>1997</i>	<i>1998</i>	<i>1997</i>
Discount rate	7.00%	7.25%	7.00%	7.25%
Rate of compensation increase	4.75%	5.00%	—	—

The expected return on pension plan assets for 1998 and 1997 was 9.00%. The expected return on other postretirement benefits plan assets for 1998 and 1997 was 8.00%.

The assumed health care cost trend rate is 6.75% in 1999 and is assumed to decrease gradually to an ultimate rate of 5.50% in the year 2004. A one percentage point change in the assumed health care cost trend rate would have the following effects on the Company's other postretirement benefits:

<i>(Dollars in Millions)</i>	<i>1% Increase</i>	<i>1% Decrease</i>
Effect on 1998 service and interest costs	\$ 25	\$ (23)
Effect on postretirement benefit obligation as of December 31, 1998	241	(223)

### Savings and Stock Ownership Plans

GTE sponsors employee savings plans under section 401(k) of the Internal Revenue Code. The plans cover substantially all full-time employees. Under the plans, GTE provides matching contributions in GTE common stock based on qualified employee contributions. Matching contributions charged to income were \$95 million, \$76 million and \$80 million in the years 1998-96, respectively.

GTE also maintains an Employee Stock Ownership Plan (ESOP). In 1989, the ESOP borrowed \$700 million to acquire, at market value, 24.6 million shares of GTE common stock, which will be used to meet GTE's contributions to certain employee savings plans through the year 2004. The unpaid balance of the loan, which has been guaranteed by GTE, is included in the accompanying consolidated balance sheets as long-term debt and short-term obligations with a similar reduction in shareholders' equity. The debt service payments, including interest, made by the ESOP for the years 1998-96 totaled \$100 million, \$96 million and \$92 million, respectively. These payments were funded by \$47 million, \$49 million and \$45 million of dividends accumulated on the GTE stock held by the ESOP and by \$53 million, \$47 million and \$47 million of cash contributions by GTE in 1998-96, respectively.

## Notes to Consolidated Financial Statements

### 13. Income Taxes

Income before income taxes is as follows:

<i>(Dollars in Millions)</i>	1998	1997	1996
Domestic	\$3,246	\$3,720	\$3,799
Foreign	799	698	613
Total	\$4,045	\$4,418	\$4,412

The income tax provision (benefit) before extraordinary charges is as follows:

<i>(Dollars in Millions)</i>	1998	1997	1996
Current:			
Federal	\$ 612	\$ 725	\$ 851
Foreign	293	256	241
State and local	177	187	107
	1,082	1,168	1,199
Deferred:			
Federal	451	451	399
Foreign	(14)	(26)	(38)
State and local	56	65	97
	493	490	458
Amortization of deferred investment tax credits	(22)	(34)	(43)
Total provision	\$1,553	\$1,624	\$1,614

The amortization of deferred investment tax credits relates to the amortization of investment tax credits previously deferred by GTE's telephone subsidiaries.

A reconciliation between taxes computed by applying the statutory federal income tax rate to pretax income and income taxes provided in the consolidated statements of income is as follows:

<i>(Dollars in Millions)</i>	1998	1997	1996
Amounts computed at statutory rates	\$1,416	\$1,546	\$1,544
State and local income taxes, net of federal benefit	151	164	133
Minority interests and preferred stock dividends	54	44	44
Amortization of investment tax credits	(22)	(34)	(43)
Other differences—net	(46)	(96)	(64)
Total provision	\$1,553	\$1,624	\$1,614

The tax effects of temporary differences that give rise to the deferred income tax (benefits) and deferred income tax liabilities at December 31 are as follows:

<i>(Dollars in Millions)</i>	1998	1997
Depreciation and amortization	\$ 1,625	\$ 1,830
Employee benefit obligations	(1,810)	(1,873)
Prepaid pension costs	1,688	1,439
Other—net	278	335
Net deferred tax liability	\$ 1,781	\$ 1,731

### 14. Earnings per Common Share

Basic earnings per common share is computed by dividing net income available to common shareholders by the weighted-average number of common shares outstanding during the period. Diluted earnings per common share is calculated in a similar manner except that the weighted-average number of common shares outstanding during the period includes the potential dilution that could occur if stock options or other contracts to issue common stock were exercised. The number of shares included in diluted earnings per common share for the potential issuance of common shares was 5.2 million in 1998, 4.3 million in 1997, and 3.4 million in 1996. Certain outstanding options to purchase common shares were not included in the computation of diluted earnings per common share because to do so would have been anti-dilutive for the period, including 1.0 million shares during 1998, 8.5 million shares during 1997, and 8.7 million shares during 1996.

### 15. Segment Reporting

Effective December 31, 1998, GTE adopted SFAS No. 131, "Disclosures about Segments of an Enterprise and Related Information." SFAS No. 131 establishes standards for reporting financial information about operating segments in annual financial statements and requires reporting of selected information about operating segments in interim financial reports.

The Company has two operating units, its National Operations and its International Operations, and a Corporate group. The National Operations are further segmented along product lines although certain activities such as marketing and data processing are managed on a common basis. The costs of activities managed on a common basis are allocated to the product segments based on usage, where possible, or other factors depending on the nature of the activity. The International Operations are organized by country. For the most part, the National and the International Operations are independent of each other and the various countries comprising the International Operations are independent of each other. Affiliated transactions that occur are based on market prices.

The three major product segments (reportable segments) within National Operations are Network Services, Wireless Products and Services, and Data Products and Services.

Network Services provides wireline communication services within franchised areas. These services include local telephone service and toll calls as well as access services that enable long-distance carriers to complete calls to or from locations outside of GTE's operating areas. Network Services also provides complex voice and data services to businesses, billing and collection, operator assistance and inventory management services to other telecommunications companies and receives revenues in the form of a publication right from an affiliate that publishes telephone directories in its operating areas. The intersegment revenues at Network Services primarily represent local telephone services provided at market rates to GTE's national sales and marketing organization, which markets bundled telecommunication services, and sales of inventory management services to other GTE companies.

Wireless Products and Services provides wireless communications services (both voice and data) within licensed areas in the U.S., sells cellular telephones and accessories and provides support services to other cellular telephone companies.

## Notes to Consolidated Financial Statements

The Data Products and Services segment offers a wide range of advanced data and Internet-related services, including dedicated and dial-up access to the Internet and a variety of value-added Internet services such as managed network security, Web-server hosting, application development and systems integration services. GTE's Data Products and Services segment was created in 1997 after the acquisition of BBN Corporation.

The Company's National Operations also include GTE Technology and Systems, GTE Communications Corporation, GTE Directories Corporation and GTE Airfone. GTE Technology and Systems is primarily composed of GTE Government Systems, a provider of communications and intelligence systems to the military and federal government. GTE Communications provides nationwide long-distance service, video services in selected markets and bundled telecommunications services through its national sales and marketing organization. GTE Directories publishes telephone directories for which it receives advertising revenue and develops and markets online advertising and information services for consumers and advertisers on the Internet. The advertising revenue for directories published in Network Services' operating areas is split and a portion is recognized as revenue by Network Services (approximately 60%) and a portion is recognized as revenue by GTE Directories (approximately 40%). GTE Airfone provides aircraft-passenger telecommunications services.

The national sales and marketing organization was created during the second half of 1997 and has incurred significant start-up costs as it grows GTE's long-distance customer base and develops the employee skills and systems capabilities necessary to offer bundled telecommunications services on one bill.

GTE's International Operations (the fourth reportable segment) provide telecommunications services in Canada, the Dominican Republic and Argentina and operate directory advertising companies in Europe and Central America through consolidated subsidiaries. GTE also participates in ventures/consortia that are accounted for on the equity basis. These investments include a full-service telecommunications company in Venezuela, a paging network in China and a nationwide digital-cellular network in Taiwan.

As described in Note 3, during the year, the Company decided to sell approximately 1.6 million domestic access lines, as well as GTE Government Systems and GTE Airfone, and to exit certain other business activities. The amount of the special charge applicable to each business segment that was recorded to recognize the effect of these decisions is included in operating income in the following tables.

Accounting policies of the segments are the same as those described in the summary of significant accounting policies (see Note 1). Operating income includes profit on sales to affiliates. The related intersegment eliminations for National Operations are included in Other National Operations.

Segment results for the periods ended December 31 were as follows:

<i>(Dollars in Millions)</i>	<i>1998</i>	<i>1997</i>	<i>1996</i>
<b>National Operations:</b>			
<b>Network Services</b>			
Revenues and sales			
Local services	\$ 5,814	\$ 5,530	\$ 5,130
Network access services	5,316	4,896	4,589
Toll services	859	1,251	1,525
Directory services and other	3,259	2,847	2,311
Total revenues	15,248	14,524	13,555
Intersegment revenues	(305)	(220)	(92)
Total external revenues	\$14,943	\$14,304	\$13,463
Operating income <sup>(a)</sup>	\$ 4,817	\$ 4,726	\$ 3,889
Special charges	171	—	—
Depreciation and amortization	2,591	2,605	2,642
Capital expenditures	3,362	3,245	2,581
Total assets	23,287	22,883	21,602
<b>Wireless Products and Services</b>			
Revenues and sales			
Service revenues	\$ 2,687	\$ 2,549	\$ 2,347
Equipment sales and other	383	373	287
Total revenues	\$ 3,070	\$ 2,922	\$ 2,634
Operating income <sup>(a)</sup>	\$ 647	\$ 437	\$ 482
Special charges	91	—	—
Depreciation and amortization	435	428	398
Capital expenditures	461	396	671
Total assets	5,783	5,889	6,087
<b>Data Products and Services</b>			
Revenues and sales			
Data revenues	\$ 784	\$ 279	\$ —
Intersegment revenues	(36)	(11)	—
Total external revenues	\$ 748	\$ 268	\$ —
Operating loss	\$ (526)	\$ (347)	\$ —
Depreciation and amortization	128	88	—
Capital expenditures	593	326	—
Total assets	2,041	1,284	—
<b>Other National Operations</b>			
Revenues and sales			
GTE Technology and Systems	\$ 1,423	\$ 1,271	\$ 1,204
GTE Communications	1,063	630	333
Other, including eliminations	651	746	875
Total revenues	\$ 3,137	\$ 2,647	\$ 2,412
Operating income (loss) <sup>(a)</sup>	\$ (438)	\$ (43)	\$ 341
Special charges	397	—	—
Depreciation and amortization	196	250	260
Capital expenditures	481	477	209
Total assets	2,556	1,871	1,471

## Notes to Consolidated Financial Statements

<i>(Dollars in Millions)</i>	1998	1997	1996
<b>International Operations:</b>			
Revenues and sales			
Local services	\$ 1,219	\$ 1,076	\$ 930
Toll services	907	883	932
Wireless services	422	265	215
Directory services and other	786	678	634
Total revenues	\$ 3,334	\$ 2,902	\$ 2,711
Operating income <sup>(a)</sup>	\$ 834	\$ 726	\$ 691
Special charges	38	—	—
Depreciation and amortization	459	523	463
Equity income	110	85	87
Capital expenditures	657	648	580
Revenues by country			
Canada	\$ 2,415	\$ 2,262	\$ 2,191
Dominican Republic and other	919	640	520
Total revenues	\$ 3,334	\$ 2,902	\$ 2,711
Assets by country			
Canada	\$ 2,979	\$ 3,847	\$ 3,984
Venezuela	1,727	1,622	1,464
Argentina	1,129	217	116
Dominican Republic and other	1,450	1,191	952
Total assets	\$ 7,285	\$ 6,877	\$ 6,516
Consolidated revenues	\$25,473	\$23,260	\$21,339
Consolidated operating income <sup>(a)</sup>	5,336	5,611	5,488
Total special charges	755	—	—
Consolidated assets	43,615	42,142	38,422

(a) Includes special charges in 1998.

### 16. Commitments and Contingencies

GTE has noncancelable operating leases covering certain buildings, office space and equipment. Rental expense was \$464 million, \$399 million and \$392 million in 1998-96, respectively. Minimum rental commitments under noncancelable leases are \$249 million, \$213 million, \$179 million, \$127 million and \$99 million for the years 1999-2003, respectively, and aggregate \$738 million thereafter.

GTE and its subsidiaries and affiliates are subject to a number of proceedings arising out of the conduct of its business, including those relating to regulatory actions, commercial transactions, government contracts and environmental, safety and health matters. Management believes that the ultimate resolution of these matters will not have a materially adverse effect on the results of operations or the financial position of GTE.

Recent judicial and regulatory developments, as well as the pace of technological change, have continued to influence industry trends, including accelerating and expanding the level of competition. As a result, GTE's National and International Operations face increasing competition in virtually all aspects of their business. In addition, to achieve its growth objectives, GTE has made significant investments to expand its service capability in the area of data communications and to establish a national sales and marketing organization to provide a bundle of voice and data communication products to customers. While GTE management believes that it will be successful in implementing these new initiatives, there are uncertainties associated with its ability to grow to the levels targeted and its ability to do so within the planned timeframes or investment levels.

### 17. Additional Income Statement Information

The table below provides additional financial information related to GTE's consolidated income statements:

<i>(Dollars in Millions)</i>	Years Ended December 31,		
	1998	1997	1996
Interest expense	\$1,397	\$1,283	\$1,146
Interest capitalized	(27)	(48)	(61)
Interest income	(117)	(90)	(59)
Total Interest—net	\$1,253	\$1,145	\$1,026
Minority interests	\$ 290	\$ 245	\$ 239
Preferred dividends	8	12	17
Equity in income of unconsolidated companies	(240)	(217)	(201)
Other (income) expense	(20)	8	(5)
Total Other—net	\$ 38	\$ 48	\$ 50

### 18. Quarterly Financial Data (Unaudited)

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	1st Qtr <sup>(a)</sup>	2nd Qtr	3rd Qtr	4th Qtr
1998				
Revenues and sales	\$5,885	\$6,277	\$6,480	\$6,831
Operating income	592	1,432	1,650	1,662
Net income (loss)	(178)	673	822	855
Earnings (loss) per common share:				
Basic	\$ (.18)	\$ .70	\$ .85	\$ .89
Diluted	\$ (.18)	\$ .69	\$ .85	\$ .88
Dividends declared	\$ .47	\$ .47	\$ .47	\$ .47
Stock market price:				
High	\$60.50	\$64.38	\$58.69	\$71.81
Low	47.94	55.25	46.75	53.94
Close	59.88	55.63	55.00	65.00

(a) In the first quarter of 1998, the Company recorded pretax special charges of \$755 million (\$482 million after-tax), and after-tax extraordinary charges of \$320 million (see Notes 3 and 4).

<i>(Dollars in Millions, Except Per-Share Amounts)</i>	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
1997				
Revenues and sales	\$5,281	\$5,692	\$5,940	\$6,347
Operating income	1,346	1,406	1,487	1,372
Net income	665	671	756	702
Earnings per common share:				
Basic	\$ .69	\$ .70	\$ .79	\$ .73
Diluted	\$ .69	\$ .70	\$ .79	\$ .73
Dividends declared	\$ .47	\$ .47	\$ .47	\$ .47
Stock market price:				
High	\$49.38	\$47.50	\$48.38	\$52.25
Low	43.13	41.13	42.88	40.50
Close	46.63	43.88	45.38	52.25

## Directors

**Edwin L. Artzt**, Chairman of the Executive Committee and Director, The Procter & Gamble Company

**James R. Barker**, Chairman, The Interlake Steamship Co., and Vice Chairman, Mormac Marine Group, Inc. and the Moran Towing Company

**Edward H. Budd**, Retired Chairman of the Board of The Travelers Corporation

**Robert F. Daniell**, Retired Chairman, United Technologies Corporation

**Kent B. Foster**, President, GTE

**James L. Johnson**, Chairman Emeritus, GTE

**James L. Ketelsen**, Retired Chairman, Tenneco Inc.

**Charles R. Lee**, Chairman and Chief Executive Officer, GTE

**Michael T. Masin**, Vice Chairman and President – International, GTE

**Sandra O. Moose**, Senior Vice President and Director, The Boston Consulting Group, Inc.

**Russell E. Palmer**, Chairman and Chief Executive Officer, The Palmer Group

**John W. Snow**, Chairman, President and Chief Executive Officer, CSX Corporation

**Robert D. Storey**, Partner, Thompson, Hine & Flory LLP

## Corporate Officers

**Charles R. Lee**, Chairman and Chief Executive Officer

**Kent B. Foster**, President

**Michael T. Masin**, Vice Chairman and President – International

**Thomas W. White**, Senior Executive Vice President – Market Operations

**James A. Attwood**, Executive Vice President – Strategic Development and Planning

**William P. Barr**, Executive Vice President – Government and Regulatory Advocacy and General Counsel

**Armen Der Marderosian**, Executive Vice President – Technology and Systems

**J. Randall MacDonald**, Executive Vice President – Human Resources and Administration

**Daniel P. O'Brien**, Executive Vice President – Finance and Chief Financial Officer

**Mary Beth Bardin**, Senior Vice President – Public Affairs and Communications

**Jan L. Deur**, Acting Treasurer

**Geoffrey C. Gould**, Vice President – Government and Regulatory Affairs

**John P. Z. Kent**, Vice President – Taxes

**Thomas F. Lysaught**, Vice President – Marketing and Quality

**Paul R. Shuell**, Vice President and Controller

**Marianne Drost**, Corporate Secretary

## Senior Officers of Business Units

**John C. Appel**, President, GTE Network Services

**Clarence F. Bercher**, President, GTE Communications Corporation

**David N. Campbell**, President, Technology and President, Labs

**Michael B. Esstman**, Senior Vice President, International Telecom Services

**Mark S. Feighner**, President, GTE Wireless

**Alfred C. Giammarino**, Senior Vice President, International Finance, Planning and Business Development

**Earl A. Goode**, President, GTE Information Services and GTE Directories

**Paul R. Gudonis**, President, GTE Internetworking

**Katherine J. Harless**, President, GTE Airfone

**Thomas W. Muldoon**, President, GTE Government Systems

**Fares F. Salloum**, Senior Vice President, International Operations

## Corporate Information

### Corporate Headquarters

GTE Corporation  
1255 Corporate Drive  
Irving, TX 75038  
972.507.5000

### Information Via the Internet

World Wide Web users can access information about GTE at:  
<http://www.gte.com>

**Shareholder Systematic Investment Plan.** Under this plan, GTE shareholders may reinvest their dividends or make optional payments toward the purchase of additional shares of common stock. Shareholders wishing information about this plan should contact BankBoston, N.A. at 800.225.5160.

**Dividend Direct Deposit Service.** GTE offers its registered shareholders the option of having dividends deposited directly into their checking or savings accounts at any financial institution participating in the Automated Clearing House (ACH) system. This service is provided at no charge. To sign up for this service, shareholders should contact BankBoston, N.A. at 800.225.5160.

**Dividends and Earnings.** GTE has generally paid its dividends on the first day of January, April, July and October. Earnings have generally been announced the third week of January, April, July and October. Shareholders may call 800.225.5160 at BankBoston, N.A. to hear quarterly financial highlights.

**Shareholder Services.** BankBoston, N.A., Transfer Agent and Registrar for GTE's common stock, should be contacted with any questions relating to shareholder accounts. This includes:

- Account Information • Dividends • Market Prices
- Transfer Instructions • Statements and Reports
- Change of Address • Lost Certificates

Shareholders may call toll free at 800.225.5160 any time, seven days a week. Customer Service Representatives are available Monday through Friday between the hours of 8 a.m. and 5 p.m. Eastern Time. Outside the United States call 781.575.2990.

Or write to:

BankBoston, N.A.  
c/o EquiServe, L.P.  
P.O. Box 8031  
Boston, MA 02266-8031

Shareholders with e-mail addresses can send inquiries to:  
<http://www.equiserve.com>

For overnight delivery services, use the following address:

BankBoston, N.A.  
c/o EquiServe, L.P.  
Blue Hills Office Park  
150 Royall Street  
Mail Stop 4502-60  
Canton, MA 02021

The BankBoston, N.A. address where shareholders, banks and brokers may deliver certificates:

Securities Transfers and Reporting Services  
100 William St., Galleria  
New York, NY 10038

**Investor Relations.** Security analysts, institutional investors and other members of the financial community requesting information about GTE should contact:

Investor Relations Department  
GTE Corporation  
1255 Corporate Drive  
Irving, TX 75038  
972.507.2789  
International Telex: 4750071  
Fax: 972.507.2520  
<http://www.gte.com>

**Stock Exchange Listings.** GTE Corporation (symbol: GTE) is listed on the New York Stock Exchange, the Chicago, Pacific and other regional stock exchanges in the United States and on stock exchanges in Amsterdam, Basel, Geneva, Lausanne, London, Paris, Zurich and Tokyo.

### Auditors

Arthur Andersen LLP  
901 Main Street  
Dallas, TX 75202

**Requests for Annual Reports.** Shareholders may obtain an additional printed copy of this annual report or a copy of the annual Form 10-K filed with the Securities and Exchange Commission, by calling 800.225.5160.

An audiocassette version of the 1998 annual report is available to visually impaired shareholders by contacting:

Public Affairs and Communications  
GTE Corporation  
1255 Corporate Drive  
Irving, TX 75038  
972.507.5369

**Other Securities.** Questions regarding the bonds, debentures and preferred securities of GTE or its subsidiaries should be directed to:

Treasury Department  
Capital Markets  
GTE Corporation  
1255 Corporate Drive  
Irving, TX 75038  
972.507.5038

**Products and Services Hotline.** Shareholders may call 800.828.7280 to receive information concerning GTE products and services.

**Diversity at GTE.** GTE strives to be a workplace of choice in which people of diverse backgrounds are valued, challenged, acknowledged and rewarded, leading to higher levels of fulfillment and productivity. A copy of our *Diversity at GTE* brochure is available upon request from the Corporate Secretary's office.





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<http://www.gte.com>